WHAT are performance measures?

Performance measures are indicators that quantify progress toward attaining a goal, objective, or target (i.e., a desired level of future performance). FDOT’s Performance Management/Measurement Policy provides the overall basis and foundation for that which follows:

WHY do we use them?

The Florida Department of Transportation (FDOT) uses performance measures to:

• Assess how well Florida’s multimodal transportation system is operating
• Provide FDOT with information to support better decision-making
• Assess how effectively and efficiently transportation programs, projects and services are being delivered
• Determine how satisfied our customers are
• Demonstrate transparency and accountability to Florida’s citizens.

As shown in this Performance-Based Planning and Programming Process graphic, performance management is at the heart of FDOT’s planning and programming process.

This 2014 PERFORMANCE HIGHLIGHTS summarize the 4 Performance Reports. Additional Highlights of individual Core and Supporting Measures are also available at FDOTPERFORMS.ORG

5 one page GOAL HIGHLIGHTS focus on a primary FDOT goal area.

One page MEASURE HIGHLIGHTS are prepared for each core measure and many supporting measures

4 Performance Reports evaluate results in relation to our mission and FDOT plans and programs.

You are here
The department will provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity and preserves the quality of our environment and communities.

MOBILITY
Moving people and goods is transportation’s essential purpose. As travel demand increases and changes, Florida continues to improve our multimodal transportation system. Travel Quality reflects the magnitude of travel on the system; how much freight is moved and how much delay the substantial cost of reconstruction or replacement. FDOT’s maintenance program is one of the best in the country, and has met or exceeded its percent of bridges, pavement and maintenance rating standards every year since 1994. Over the past decade Florida transit agencies have kept breakdowns at a level better than one vehicle per 4,000 miles.

ECONOMY
Transportation improvements yield over four dollars in benefits for every dollar invested. FDOT completed 87% projects on-time and 90% within budget.

ENVIRONMENT
Transportation investments contribute to our quality of life while affecting the human and natural environment in positive and negative ways. Air quality is FDOT’s core measure for quality of life and environmental stewardship, and has been improving.

SAFETY
Improving the safety and security of the transportation system is among the state’s highest commitments to its residents and visitors. FDOT’s long-term aspirational goal is zero deaths on our roadways. The Strategic Highway Safety Plan provides the basis of a safer system through engineering, enforcement, education, and emergency response.
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