Performance measures are indicators that quantify progress toward attaining a goal, objective, or target (i.e., a desired level of future performance). FDOT’s Performance Management/Measurement Policy provides the overall basis and foundation for that which follows:

The Florida Department of Transportation (FDOT) uses performance measures to:
- Assess how well Florida’s multimodal transportation system is operating
- Provide FDOT with information to support better decision-making
- Assess how effectively and efficiently transportation programs, projects and services are being delivered
- Determine how satisfied our customers are
- Demonstrate transparency and accountability to Florida’s citizens.

As shown in this Performance-Based Planning and Programming Process graphic, performance management is at the heart of FDOT’s planning and programming process.

This 2014 PERFORMANCE HIGHLIGHTS summarize the 4 Performance Reports. Additional Highlights of individual Core and Supporting Measures are also available at FDOTPERFORMS.ORG

5 one page GOAL HIGHLIGHTS focus on a primary FDOT goal area.

One page MEASURE HIGHLIGHTS are prepared for each core measure and many supporting measures

4 Performance Reports evaluate results in relation to our mission and FDOT plans and programs.
The department will provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity and preserves the quality of our environment and communities.

**MISSION**

Moving people and goods is transportation’s essential purpose. As travel demand increases and changes, Florida continues to improve our multimodal transportation system. Travel Quality reflects the magnitude of travel on the system; how much freight is moved and how good or bad the travel experience is. Quality measure helps to assess how many people are served. The travel time reliability on freeways reflects how much freight is moved and how good or bad the travel experience is. Accessible measure helps to assess how good or bad the travel experience is. Accessibility is the ease or ability to engage in activities using one or more modes. Utilization describes how much the transportation system is used and what capacity or availability remains.

**MOBILITY**

Mobility is measured in four dimensions for people and goods and across every mode. 19 Supplemental measures communicate the 4 Mobility Core Measures.

**ECONOMY**

Transportation improvements yield over four dollars in benefits for every dollar invested. FDOT completed 87% projects on-time and 90% within budget.

**ENVIRONMENT**

Between 2002 and 2013, air quality in Florida continued to improve.