POLICY

Effective: December 22, 2014
Office: Policy Planning
Topic No.: 000-525-052-a

PERFORMANCE MANAGEMENT / MEASUREMENT

It is the policy of the Florida Department of Transportation (FDOT) to link performance measures to planning and programming decision making. This informs decisions and provides feedback on transportation system performance, agency operations and program outcomes. Performance management also encompasses asset management and performance measurement reflecting the department's priorities for accountability and stewardship of resources.

As FDOT executes performance management, we will continue to improve its department-wide application, by:

- Regularly reporting on performance measures spanning the department’s operations including, but not limited to, transportation system performance measures, production measures and mission related measures.
- Establishing and maintaining transportation system performance core measures that align with our mission, priorities, and long-term goals
- Building performance measures into our plans and programs to advance performance-based planning and programming practices
- Establishing and tracking future performance targets as beneficial and feasible
- Collaborating among Central Office and District Office staff, including a yearly performance measurement workshop to begin an annual cycle of performance report development
- Collaborating with MPOs, transit operators and other stakeholders as appropriate for a coordinated approach to performance measurement
- Consistently reporting and communicating performance results.

Because performance management generally, and performance measurement specifically relies on reliable data, FDOT program and office managers are responsible to coordinate the measures they use to achieve consistent reporting of measures.

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Secretary