



The Florida Commission for the Transportation Disadvantaged

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(800) 983-2435

**FOR HEARING AND SPEECH IMPAIRED,
CALL THE FLORIDA RELAY SYSTEM
711**

www.dot.state.fl.us/ctd

Who can qualify for a Toll Permit?

Any person who has a valid driver's license, operates a vehicle specially equipped for use by the disabled, **and** has a severe and permanent upper limb mobility or dexterity impairment that substantially impairs the person's ability to deposit coins in toll baskets.

Do I automatically qualify if I am a 100% military related disabled Veteran?

No. In order to qualify, you must meet the eligibility requirements as stated above.

Do I qualify if I am in a wheelchair and use hand controls?

Not necessarily. As stated above, in order to qualify you must have a disability that is severe and permanent and involves upper limb mobility or dexterity and substantially impairs your ability to deposit coins in toll baskets.

How do I obtain an application for a Toll Permit?

Applications may be obtained by calling or writing the Florida Commission for the Transportation Disadvantaged. You may also access an application via the web at www.dot.state.fl.us/ctd.

Does my doctor have to sign my application?

Yes. You must have a licensed physician sign the application to verify your disability. We can not accept a Physician Assistant's signature.

If you are a veteran, you may provide a statement from the Veterans Administration instead, as long as it states you have a permanent and severe upper limb mobility or dexterity impairment, which substantially impairs your ability to deposit coins in toll baskets.

How long does it take to get a Toll Permit?

Please allow four (4) to six (6) weeks from the time we receive your completed application for processing. If your application is approved, your Toll Permit will be sent to you.

What if I drive more than one vehicle?

You are allowed a permit for each vehicle that you drive. You must submit a completed application for **each** permit request. A physician is required to provide verification of your eligibility on only one application.

Once I receive my Toll Permit, what do I do with it?

The Toll Permit is an orange sticker you will need to adhere to the inside of the lower left hand corner (driver's side) of your windshield. The sticker should be permanently attached to the windshield, and you must keep your windshield clean so the Toll Permit is visible to Toll Collection personnel. To use the Toll permit, you must go through a "manned" lane, where available. The Toll Collection personnel will record your Toll Permit number to account for your passage.

Who can use my permit?

Only the person to whom the Toll Permit is assigned may use the permit. All other individuals accessing the toll road **MUST** pay the toll.

What happens if I have to use an “unmanned” toll lane?

You must use “manned” lanes wherever possible. If no “manned” lanes are available, you may continue through an “unmanned” toll lane. In the event you are stopped by law enforcement, advise the officer of the Toll Permit and have the officer call (800) 983-2435 for verification. Keep a copy of your approved application and your certification letter in the glove compartment of your vehicle. If you receive a ticket in the mail, return the ticket with a copy of your approved application. For individuals who regularly use an unmanned lane, it is recommended they buy a Sun Pass. (BELOW for additional Sun Pass information)

What do I do if I have to replace my vehicle?

Peel the existing permit sticker off the vehicle and return all pieces to the Florida Commission for the Transportation Disadvantaged, along with a completed new application for the new vehicle. The existing permit may not come off in one piece. This is expected.

Where can I use my permit?

You may use your permit to access all Florida toll roads and limited airport and port parking facilities. Your permit also entitles you to purchase a Non-Revenue Sun Pass. (OVER for additional Sun Pass information)

"Beverly Chapman Act"
(P.L. 88-252)

Section 338.155, Florida Statutes

Payment of toll on toll facilities required exemptions.

... (3) Any handicapped person who has a valid driver's license, who operates a vehicle specially equipped for use by the handicapped, and who is certified by a physician licensed under chapter 458 or chapter 459 or by comparable licensing in another state or by the Adjudication Office of the United States Department of Veterans Affairs or its predecessor as being severely physically disabled and having permanent upper limb mobility or dexterity impairments which substantially impair the person's ability to deposit coins in toll baskets, shall be allowed to pass free through all tollgates and over all toll bridges and ferries in this state. A person who meets the requirements of this subsection shall, upon application, be issued a vehicle window sticker by the Department of Transportation.

... (4) A copy of this section shall be posted at each toll bridge and on each ferry.

... (5) The Department of Transportation shall provide envelopes for voluntary payments of tolls by those persons exempted from the payment of tolls pursuant to this section. The department shall accept any voluntary payments made by exempt persons.



Information available in accessible format upon request.

Airport Parking

Section 316.1964, Florida Statutes

Exemption of vehicles transporting certain persons who have disabilities from payment of parking fees and penalties.--

... (7) An airport that owns, operates, or leases parking facilities, or any other parking facilities that are used for the purpose of air travel, may charge for parking vehicles that display a disabled parking permit or license tag issued under s. 316.1958, s. 320.084, s. 320.0842, s. 320.0843, s. 320.0845, or s. 320.0848. However, the governing body of each publicly owned or publicly operated airport must grant free parking to any vehicle with specialized equipment, such as ramps, lifts, or foot or hand controls, or for utilization by a person who has a disability or whose vehicle is displaying the Florida Toll Exemption permit.

... (8) Notwithstanding subsection (1), a county, municipality, or any agency thereof may charge for parking in a facility or lot that provides timed parking spaces any vehicle that displays a disabled parking permit, except that any vehicle with specialized equipment, such as ramps, lifts, or foot or hand controls, for use by a person who has a disability, or any vehicle that is displaying the Florida Toll Exemption permit, is exempt from any parking fees.



*** Please contact each airport for detailed information regarding the length of time you may park at their facility free of charge.



What is a Non-Revenue SunPass?

A Non-Revenue SunPass is a small transponder (electronic device) that is attached on the inside of your vehicle's windshield. It is used to identify you as an authorized toll-free user.

Where can I use a Non-Revenue SunPass?

A Non-Revenue SunPass provides toll-free access to specially marked Florida toll lanes that accept SunPass as a method of payment. E-Pass, operated by the Orange County Expressway Authority, also honors SunPass devices.

What are the advantages of a Non-Revenue SunPass?

A Non-Revenue SunPass provides toll-free access to Florida toll roads that accept SunPass. SunPass also allows the driver of the vehicle to access non-stop SunPass Only lanes, alleviating the need to use a manned booth and cutting down on wait time.

Who is eligible for a Non-Revenue SunPass?

Anyone possessing a Florida toll permit is also eligible for a Non-Revenue SunPass.

Do I have to pay for a transponder?

Yes. Although a Non-Revenue SunPass allows the driver toll-free access to toll roads, the patron must purchase a transponder. The total cost for a transponder is \$26.50.

How do I get a Non-Revenue SunPass?

All requests are processed through the Florida Commission for the Transportation Disadvantaged. Complete and return an application to the Commission. Applications are available through the Commission.

Who should be contacted if the transponder is not working properly or needs to be repaired?

Customers should call the SunPass Customer Service Center toll-free at 1-888-TOLL-FLA (1-888-865-5352) and explain any issues. Transponders are warranted against manufacturing problems or defects two (2) years after the date of purchase.