

County: Union  
 CTC: A & A Transport, Inc.  
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Demographics	Number	Percentage
Total County Population / Percent of State Total	15,535	0.08%
Potential TD Population / Percent of CountyTotal	4,905	31.57%
UDPHC / Percent of TD Passengers Served	627	12.78%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	28,317	27,396	-3.25%
Non-Ambulatory	911	1,052	15.48%
Stretcher	4	14	250.00%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>29,232</b>	<b>28,462</b>	<b>-2.63%</b>

Vehicle Data	2010	2011	% Change
Vehicle Miles	276,725	285,922	3.32%
Revenue Miles	210,329	211,866	0.73%
Roadcalls	3	1	-66.67%
Accidents	-	1	NA
Vehicles	11	11	0.00%
Driver Hours	10,536	6,716	-36.26%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	7,657	7,712	0.72%
Employment	-	-	NA
Ed/Train/DayCare	20,668	19,129	-7.45%
Nutritional	-	899	NA
Life-Sustaining/Other	907	722	-20.40%
<b>TOTAL TRIPS</b>	<b>29,232</b>	<b>28,462</b>	<b>-2.63%</b>

Financial and General Data	2010	2011	% Change
Expenses	\$594,302	\$428,529	-27.89%
Revenues	\$595,598	\$421,483	-29.23%
Commendations	-	-	NA
Complaints	5	6	20.00%
Passenger No-Shows	174	176	1.15%
Unmet Trip Requests	3,677	482	-86.89%

Passenger Trips By Funding Source	2010	2011	% Change
CTD	3,151	3,242	2.89%
AHCA	5,450	5,195	-4.68%
APD	16,442	14,581	-11.32%
DOEA	-	-	NA
DOE	-	-	NA
Other	4,189	5,444	29.96%
<b>TOTAL TRIPS</b>	<b>29,232</b>	<b>28,462</b>	<b>-2.63%</b>

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0	0.35	NA
Miles between Roadcalls	92,242	285,922	209.97%
Avg. Trips per Driver Hour	2.77	4.24	53.07%
Avg. Trips per Para Pass.	51.02	45.39	-11.03%
Cost per Trip	20.33	15.06	-25.92%
Cost per Paratransit Trip	20.33	15.06	-25.92%
Cost per Driver Hour	56.41	63.81	13.12%
Cost per Total Mile	2.15	1.5	-30.23%