

County: Sumter
 CTC: Board of Sumter County Commissioners
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Demographics	Number	Percentage
Total County Population / Percent of State Total	93,420	0.50%
Potential TD Population / Percent of CountyTotal	25,071	26.84%
UDPHC / Percent of TD Passengers Served	2,698	10.76%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	5,140	4,973	-3.25%
Ambulatory	79,946	83,112	3.96%
Non-Ambulatory	10,518	11,214	6.62%
Stretcher	91	163	79.12%
School Board	285	-	-100.00%
TOTAL TRIPS	95,980	99,462	3.63%

Vehicle Data	2010	2011	% Change
Vehicle Miles	757,605	828,599	9.37%
Revenue Miles	450,328	473,198	5.08%
Roadcalls	8	17	112.50%
Accidents	1	-	-100.00%
Vehicles	52	50	-3.85%
Driver Hours	49,437	46,800	-5.33%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	23,426	25,165	7.42%
Employment	16,775	16,336	-2.62%
Ed/Train/DayCare	19,539	19,120	-2.14%
Nutritional	14,820	10,387	-29.91%
Life-Sustaining/Other	21,420	28,454	32.84%
TOTAL TRIPS	95,980	99,462	3.63%

Financial and General Data	2010	2011	% Change
Expenses	\$1,588,740	\$1,670,158	5.12%
Revenues	\$1,516,776	\$1,612,840	6.33%
Commendations	89	92	3.37%
Complaints	26	12	-53.85%
Passenger No-Shows	611	838	37.15%
Unmet Trip Requests	1,194	1,964	64.49%

Passenger Trips By Funding Source	2010	2011	% Change
CTD	29,372	27,108	-7.71%
AHCA	9,619	10,399	8.11%
APD	15,680	14,653	-6.55%
DOEA	5,890	6,499	10.34%
DOE	-	-	NA
Other	35,419	40,803	15.20%
TOTAL TRIPS	95,980	99,462	3.63%

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0.13	0	-100.00%
Miles between Roadcalls	94,701	48,741	-48.53%
Avg. Trips per Driver Hour	1.94	2.13	9.79%
Avg. Trips per Para Pass.	32.03	36.87	15.11%
Cost per Trip	16.55	16.79	1.45%
Cost per Paratransit Trip	16.55	16.79	1.45%
Cost per Driver Hour	32.14	35.69	11.05%
Cost per Total Mile	2.1	2.02	-3.81%