

County: Florida Commission for the
 CTC: Transportation Disadvantaged
 Contact: 605 Suwannee Street, MS-49
 Tallahassee, Florida 32399-0450
 850.410.5700
 800.983.2435 TD Helpline
 Email: www.dot.state.fl.us/ctd

Demographics	Number	Percentage
Total County Population / Percent of State Total	18,801,310	100.00%
Potential TD Population / Percent of County Total	7,505,888	39.92%
UDPHC / Percent of TD Passengers Served	704,681	9.39%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	32,938,524	35,979,011	9.23%
Deviated FR	809,931	864,836	6.78%
Ambulatory	13,295,276	11,040,181	-16.96%
Non-Ambulatory	4,368,109	3,153,532	-27.81%
Stretcher	43,015	46,808	8.82%
School Board	141,632	60,034	-57.61%
TOTAL TRIPS	51,596,487	51,144,402	-0.88%

Passenger Trips By Trip Purpose

Medical	17,892,479	18,035,252	0.80%
Employment	6,917,089	3,974,433	-42.54%
Ed/Train/DayCare	9,608,394	10,582,927	10.14%
Nutritional	3,765,680	10,610,550	181.77%
Life-Sustaining/Other	13,412,845	7,941,240	-40.79%
TOTAL TRIPS	51,596,487	51,144,402	-0.88%

Passenger Trips By Funding Source

CTD	8,461,251	7,990,388	-5.56%
AHCA	4,690,479	4,822,206	2.81%
APD	2,545,577	5,720,905	124.74%
DOEA	3,945,592	3,159,084	-19.93%
DOE	312,669	529,132	69.23%
Other	31,640,919	28,922,687	-8.59%
TOTAL TRIPS	51,596,487	51,144,402	-0.88%

Vehicle Data	2010	2011	% Change
Vehicle Miles	130,634,598	134,098,597	2.65%
Revenue Miles	111,559,697	111,500,862	-0.05%
Roadcalls	2,675	2,738	2.36%
Accidents	946	881	-6.87%
Vehicles	5,492	5,283	-3.81%
Driver Hours	8,816,747	8,803,479	-0.15%

Financial and General Data

Expenses	\$373,047,498	\$383,986,108	2.93%
Revenues	\$338,722,927	\$346,055,687	2.16%
Commendations	4,058	3,489	-14.02%
Complaints	9,890	17,687	78.84%
Passenger No-Shows	292,264	253,430	-13.29%
Unmet Trip Requests	677,966	228,640	-66.28%

Performance Measures

Accidents per 100,000 Miles	0.72	0.66	-8.33%
Miles between Roadcalls	48,835	48,977	0.29%
Ave. Trips per Driver Hour	2.12	1.72	-18.87%
Ave. Trips per Para Pass.	47.92	37.97	-20.76%
Cost per Trip	7.23	7.51	3.87%
Cost per Paratransit Trip	19.18	23.59	22.99%
Cost per Driver Hour	40.59	40.64	0.12%
Cost per Total Mile	2.74	2.67	-2.55%