

County: Seminole
 CTC: Central Florida RTA
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Demographics	Number	Percentage
Total County Population / Percent of State Total	422,718	2.25%
Potential TD Population / Percent of CountyTotal	140,683	33.28%
UDPHC / Percent of TD Passengers Served	6,404	4.55%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	197,393	117,386	-40.53%
Deviated FR	18,749	18,959	1.12%
Ambulatory	140,035	145,630	4.00%
Non-Ambulatory	40,835	40,310	-1.29%
Stretcher	2,448	2,520	2.94%
School Board	-	-	NA
TOTAL TRIPS	399,460	324,805	-18.69%

Vehicle Data	2010	2011	% Change
Vehicle Miles	1,833,047	1,731,723	-5.53%
Revenue Miles	1,538,801	1,418,403	-7.82%
Roadcalls	84	61	-27.38%
Accidents	42	42	0.00%
Vehicles	55	72	30.91%
Driver Hours	116,343	131,780	13.27%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	221,236	169,411	-23.43%
Employment	47,333	36,120	-23.69%
Ed/Train/DayCare	74,178	70,316	-5.21%
Nutritional	16,851	15,100	-10.39%
Life-Sustaining/Other	39,862	33,858	-15.06%
TOTAL TRIPS	399,460	324,805	-18.69%

Financial and General Data	2010	2011	% Change
Expenses	\$3,532,661	\$4,133,845	17.02%
Revenues	\$3,479,700	\$3,830,745	10.09%
Commendations	13	18	38.46%
Complaints	123	112	-8.94%
Passenger No-Shows	8,533	9,061	6.19%
Unmet Trip Requests	716	4,562	537.15%

Passenger Trips By Funding Source	2010	2011	% Change
CTD	14,640	13,699	-6.43%
AHCA	56,728	59,416	4.74%
APD	38,782	46,172	19.06%
DOEA	-	18,569	NA
DOE	-	-	NA
Other	289,310	186,949	-35.38%
TOTAL TRIPS	399,460	324,805	-18.69%

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	2.29	2.43	6.11%
Miles between Roadcalls	21,822	28,389	30.09%
Avg. Trips per Driver Hour	1.74	1.57	-9.77%
Avg. Trips per Para Pass.	42.24	33.85	-19.86%
Cost per Trip	8.84	12.73	44.00%
Cost per Paratransit Trip	17.48	19.93	14.02%
Cost per Driver Hour	30.36	31.37	3.33%
Cost per Total Mile	1.93	2.39	23.83%