

County: Saint Lucie  
 CTC: BOCC of St. Lucie County  
 Contact: Corine Williams  
 437 North 7th Street  
 Fort Pierce, FL, FL 34950  
 772-462-1777  
 Email: [williamsc@stlucieco.gov](mailto:williamsc@stlucieco.gov)

Demographics	Number	Percentage
Total County Population / Percent of State Total	277,789	1.48%
Potential TD Population / Percent of CountyTotal	113,752	40.95%
UDPHC / Percent of TD Passengers Served	19,038	16.74%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	30,758	29,586	-3.81%
Deviated FR	-	-	NA
Ambulatory	148,632	184,741	24.29%
Non-Ambulatory	116,229	99,731	-14.19%
Stretcher	-	-	NA
School Board	1,280	1,315	2.73%
<b>TOTAL TRIPS</b>	<b>296,899</b>	<b>315,373</b>	<b>6.22%</b>

Vehicle Data	2010	2011	% Change
Vehicle Miles	1,501,952	2,712,827	80.62%
Revenue Miles	1,261,749	1,177,648	-6.67%
Roadcalls	40	55	37.50%
Accidents	5	4	-20.00%
Vehicles	119	110	-7.56%
Driver Hours	87,929	98,786	12.35%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	59,644	76,443	28.17%
Employment	25,822	21,009	-18.64%
Ed/Train/DayCare	84,205	110,707	31.47%
Nutritional	10,957	8,518	-22.26%
Life-Sustaining/Other	116,271	98,696	-15.12%
<b>TOTAL TRIPS</b>	<b>296,899</b>	<b>315,373</b>	<b>6.22%</b>

Financial and General Data	2010	2011	% Change
Expenses	\$4,855,972	\$4,752,617	-2.13%
Revenues	\$4,843,290	\$3,346,239	-30.91%
Commendations	439	7	-98.41%
Complaints	75	80	6.67%
Passenger No-Shows	1,412	1,387	-1.77%
Unmet Trip Requests	44,789	40,379	-9.85%

Passenger Trips By Funding Source	2010	2011	% Change
CTD	21,097	18,904	-10.39%
AHCA	-	-	NA
APD	68,757	68,458	-0.43%
DOEA	3,914	3,522	-10.02%
DOE	-	-	NA
Other	203,131	224,489	10.51%
<b>TOTAL TRIPS</b>	<b>296,899</b>	<b>315,373</b>	<b>6.22%</b>

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0.33	0.15	-54.55%
Miles between Roadcalls	37,549	49,324	31.36%
Avg. Trips per Driver Hour	3.03	2.89	-4.62%
Avg. Trips per Para Pass.	24.07	18.39	-23.60%
Cost per Trip	16.36	15.07	-7.89%
Cost per Paratransit Trip	18.2	16.59	-8.85%
Cost per Driver Hour	55.08	47.99	-12.87%
Cost per Total Mile	3.22	1.75	-45.65%