

County: Putnam
 CTC: Ride Solution, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	74,364	0.40%
Potential TD Population / Percent of CountyTotal	42,848	57.62%
UDPHC / Percent of TD Passengers Served	11,190	26.12%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	134,919	139,857	3.66%
Ambulatory	-	-	NA
Non-Ambulatory	16,564	16,537	-0.16%
Stretcher	1,537	1,202	-21.80%
School Board	-	-	NA
TOTAL TRIPS	153,020	157,596	2.99%

Vehicle Data	2010	2011	% Change
Vehicle Miles	778,261	809,101	3.96%
Revenue Miles	633,504	658,608	3.96%
Roadcalls	25	27	8.00%
Accidents	2	6	200.00%
Vehicles	32	34	6.25%
Driver Hours	57,415	60,458	5.30%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	11,735	13,587	15.78%
Employment	62,933	67,660	7.51%
Ed/Train/DayCare	-	-	NA
Nutritional	585	345	-41.03%
Life-Sustaining/Other	77,767	76,004	-2.27%
TOTAL TRIPS	153,020	157,596	2.99%

Financial and General Data	2010	2011	% Change
Expenses	\$1,782,578	\$1,999,220	12.15%
Revenues	\$1,839,270	\$1,809,035	-1.64%
Commendations	4	4	0.00%
Complaints	4	7	75.00%
Passenger No-Shows	4,638	2,998	-35.36%
Unmet Trip Requests	-	-	NA

Passenger Trips By Funding Source	2010	2011	% Change
CTD	18,691	19,556	4.63%
AHCA	11,735	13,587	15.78%
APD	47,003	44,355	-5.63%
DOEA	585	345	-41.03%
DOE	-	-	NA
Other	75,006	79,753	6.33%
TOTAL TRIPS	153,020	157,596	2.99%

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0.26	0.74	184.62%
Miles between Roadcalls	31,130	29,967	-3.74%
Avg. Trips per Driver Hour	2.67	2.61	-2.25%
Avg. Trips per Para Pass.	14.52	14.08	-3.03%
Cost per Trip	11.65	12.69	8.93%
Cost per Paratransit Trip	11.65	12.69	8.93%
Cost per Driver Hour	31.05	33.07	6.51%
Cost per Total Mile	2.29	2.47	7.86%