

County: Polk
 CTC: Polk County Transit Services
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Demographics	Number	Percentage
Total County Population / Percent of State Total	602,095	3.20%
Potential TD Population / Percent of CountyTotal	216,839	36.01%
UDPHC / Percent of TD Passengers Served	23,141	10.67%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	168,129	222,554	32.37%
Deviated FR	56	-	-100.00%
Ambulatory	223,803	241,330	7.83%
Non-Ambulatory	51,229	49,777	-2.83%
Stretcher	1,516	1,607	6.00%
School Board	48,079	-	-100.00%
TOTAL TRIPS	492,812	515,268	4.56%

Vehicle Data	2010	2011	% Change
Vehicle Miles	2,592,800	2,295,834	-11.45%
Revenue Miles	2,051,019	1,839,617	-10.31%
Roadcalls	94	106	12.77%
Accidents	29	17	-41.38%
Vehicles	156	131	-16.03%
Driver Hours	204,682	219,340	7.16%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	248,023	225,209	-9.20%
Employment	70,707	23,858	-66.26%
Ed/Train/DayCare	67,927	89,876	32.31%
Nutritional	32,450	65,879	103.02%
Life-Sustaining/Other	73,705	110,446	49.85%
TOTAL TRIPS	492,812	515,268	4.56%

Financial and General Data	2010	2011	% Change
Expenses	\$6,484,994	\$8,303,047	28.03%
Revenues	\$6,355,256	\$8,027,991	26.32%
Commendations	7	17	142.86%
Complaints	40	30	-25.00%
Passenger No-Shows	17,820	4,533	-74.56%
Unmet Trip Requests	1,529	164	-89.27%

Passenger Trips By Funding Source	2010	2011	% Change
CTD	29,601	73,382	147.90%
AHCA	144,137	87,274	-39.45%
APD	13,736	118,338	761.52%
DOEA	57,565	52,815	-8.25%
DOE	26,064	28,533	9.47%
Other	221,709	154,926	-30.12%
TOTAL TRIPS	492,812	515,268	4.56%

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	1.12	0.74	-33.93%
Miles between Roadcalls	27,583	21,659	-21.48%
Avg. Trips per Driver Hour	1.59	1.33	-16.35%
Avg. Trips per Para Pass.	24.11	44.12	82.99%
Cost per Trip	13.16	16.11	22.42%
Cost per Paratransit Trip	19.89	28.21	41.83%
Cost per Driver Hour	31.55	37.65	19.33%
Cost per Total Mile	2.49	3.6	44.58%