

County: Okeechobee  
 CTC: Veolia Transportation Services  
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Demographics	Number	Percentage
Total County Population / Percent of State Total	39,996	0.21%
Potential TD Population / Percent of CountyTotal	21,207	53.02%
UDPHC / Percent of TD Passengers Served	683	3.22%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	38,358	35,731	-6.85%
Non-Ambulatory	4,747	4,858	2.34%
Stretcher	1	-	-100.00%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>43,106</b>	<b>40,589</b>	<b>-5.84%</b>

Vehicle Data	2010	2011	% Change
Vehicle Miles	636,582	668,895	5.08%
Revenue Miles	431,472	460,674	6.77%
Roadcalls	8	8	0.00%
Accidents	2	3	50.00%
Vehicles	15	15	0.00%
Driver Hours	24,366	26,083	7.05%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	14,891	15,659	5.16%
Employment	24,793	21,761	-12.23%
Ed/Train/DayCare	13	33	153.85%
Nutritional	2,206	2,195	-0.50%
Life-Sustaining/Other	1,203	941	-21.78%
<b>TOTAL TRIPS</b>	<b>43,106</b>	<b>40,589</b>	<b>-5.84%</b>

Financial and General Data	2010	2011	% Change
Expenses	\$729,272	\$783,701	7.46%
Revenues	\$666,638	\$694,289	4.15%
Commendations	5	5	0.00%
Complaints	11	9	-18.18%
Passenger No-Shows	553	734	32.73%
Unmet Trip Requests	363	205	-43.53%

Passenger Trips By Funding Source	2010	2011	% Change
CTD	5,275	4,935	-6.45%
AHCA	10,614	10,385	-2.16%
APD	22,496	18,840	-16.25%
DOEA	995	1,240	24.62%
DOE	-	-	NA
Other	3,726	5,189	39.26%
<b>TOTAL TRIPS</b>	<b>43,106</b>	<b>40,589</b>	<b>-5.84%</b>

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0.31	0.45	45.16%
Miles between Roadcalls	79,573	83,612	5.08%
Avg. Trips per Driver Hour	1.77	1.56	-11.86%
Avg. Trips per Para Pass.	62.29	59.43	-4.59%
Cost per Trip	16.92	19.31	14.13%
Cost per Paratransit Trip	16.92	19.31	14.13%
Cost per Driver Hour	29.93	30.05	0.40%
Cost per Total Mile	1.15	1.17	1.74%