

County: Okaloosa
 CTC: Okaloosa County BOCC
 Contact: Lani Birchett
 600 Transit Way
 Ft. Walton Beach, FL 32547
 850-833-9173
 Email: lbirchett@co.okaloosa.fl.us

Demographics	Number	Percentage
Total County Population / Percent of State Total	180,822	0.96%
Potential TD Population / Percent of CountyTotal	59,392	32.85%
UDPHC / Percent of TD Passengers Served	6,260	10.54%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	40,070	47,720	19.09%
Deviated FR	-	-	NA
Ambulatory	75,940	71,211	-6.23%
Non-Ambulatory	17,700	17,979	1.58%
Stretcher	1	1	0.00%
School Board	-	-	NA
TOTAL TRIPS	133,711	136,911	2.39%

Vehicle Data	2010	2011	% Change
Vehicle Miles	683,233	673,237	-1.46%
Revenue Miles	591,105	585,978	-0.87%
Roadcalls	1	4	300.00%
Accidents	3	2	-33.33%
Vehicles	65	64	-1.54%
Driver Hours	64,888	63,044	-2.84%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	58,722	64,348	9.58%
Employment	41,595	46,549	11.91%
Ed/Train/DayCare	11,374	8,521	-25.08%
Nutritional	14,680	13,691	-6.74%
Life-Sustaining/Other	7,340	3,802	-48.20%
TOTAL TRIPS	133,711	136,911	2.39%

Financial and General Data	2010	2011	% Change
Expenses	\$1,577,959	\$1,611,300	2.11%
Revenues	\$1,598,338	\$1,557,996	-2.52%
Commendations	8	8	0.00%
Complaints	12	16	33.33%
Passenger No-Shows	498	524	5.22%
Unmet Trip Requests	583	496	-14.92%

Passenger Trips By Funding Source	2010	2011	% Change
CTD	46,023	43,154	-6.23%
AHCA	15,398	18,254	18.55%
APD	-	-	NA
DOEA	6,828	6,170	-9.64%
DOE	601	858	42.76%
Other	64,861	68,475	5.57%
TOTAL TRIPS	133,711	136,911	2.39%

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0.44	0.3	-31.82%
Miles between Roadcalls	683,233	168,309	-75.37%
Avg. Trips per Driver Hour	1.44	1.41	-2.08%
Avg. Trips per Para Pass.	15.78	15.32	-2.92%
Cost per Trip	11.8	11.77	-0.25%
Cost per Paratransit Trip	16.85	18.06	7.18%
Cost per Driver Hour	24.32	25.56	5.10%
Cost per Total Mile	2.31	2.39	3.46%