

County: Nassau
 CTC: Nassau County Council on Aging, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	73,314	0.39%
Potential TD Population / Percent of CountyTotal	18,664	25.46%
UDPHC / Percent of TD Passengers Served	1,102	5.90%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	640	NA
Ambulatory	56,443	57,761	2.34%
Non-Ambulatory	7,607	7,309	-3.92%
Stretcher	54	48	-11.11%
School Board	-	-	NA
TOTAL TRIPS	64,104	65,758	2.58%

Vehicle Data	2010	2011	% Change
Vehicle Miles	528,799	548,984	3.82%
Revenue Miles	423,444	428,365	1.16%
Roadcalls	12	12	0.00%
Accidents	1	1	0.00%
Vehicles	19	21	10.53%
Driver Hours	34,266	40,362	17.79%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	34,525	37,432	8.42%
Employment	3,130	3,872	23.71%
Ed/Train/DayCare	2,327	1,881	-19.17%
Nutritional	15,808	15,204	-3.82%
Life-Sustaining/Other	8,314	7,369	-11.37%
TOTAL TRIPS	64,104	65,758	2.58%

Financial and General Data	2010	2011	% Change
Expenses	\$1,010,320	\$1,079,084	6.81%
Revenues	\$948,468	\$987,854	4.15%
Commendations	-	-	NA
Complaints	-	-	NA
Passenger No-Shows	519	821	58.19%
Unmet Trip Requests	205	327	59.51%

Passenger Trips By Funding Source	2010	2011	% Change
CTD	22,147	26,814	21.07%
AHCA	20,274	16,447	-18.88%
APD	-	-	NA
DOEA	19,408	17,228	-11.23%
DOE	-	-	NA
Other	2,275	5,269	131.60%
TOTAL TRIPS	64,104	65,758	2.58%

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0.19	0.18	-5.26%
Miles between Roadcalls	44,067	45,749	3.82%
Avg. Trips per Driver Hour	1.87	1.63	-12.83%
Avg. Trips per Para Pass.	65.61	59.67	-9.05%
Cost per Trip	15.76	16.41	4.12%
Cost per Paratransit Trip	15.76	16.41	4.12%
Cost per Driver Hour	29.48	26.74	-9.29%
Cost per Total Mile	1.91	1.97	3.14%