

County: Miami-Dade
 CTC: Miami-Dade Transit
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Demographics	Number	Percentage
Total County Population / Percent of State Total	2,496,435	13.28%
Potential TD Population / Percent of CountyTotal	964,590	38.64%
UDPHC / Percent of TD Passengers Served	261,000	27.06%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	21,945,342	22,953,737	4.60%
Deviated FR	-	-	NA
Ambulatory	2,783,805	2,002,599	-28.06%
Non-Ambulatory	1,056,815	1,037,265	-1.85%
Stretcher	-	1,415	NA
School Board	-	794	NA
TOTAL TRIPS	25,785,962	25,995,810	0.81%

Passenger Trips By Trip Purpose

Medical	8,767,229	9,358,492	6.74%
Employment	2,836,455	519,916	-81.67%
Ed/Train/DayCare	5,157,192	6,238,995	20.98%
Nutritional	1,289,298	8,318,659	545.21%
Life-Sustaining/Other	7,735,788	1,559,748	-79.84%
TOTAL TRIPS	25,785,962	25,995,810	0.81%

Passenger Trips By Funding Source

CTD	2,563,125	2,705,643	5.56%
AHCA	1,856,589	1,921,090	3.47%
APD	781,312	3,711,591	375.05%
DOEA	3,274,817	2,261,635	-30.94%
DOE	-	155,974	NA
Other	17,310,119	15,239,877	-11.96%
TOTAL TRIPS	25,785,962	25,995,810	0.81%

Vehicle Data	2010	2011	% Change
Vehicle Miles	26,836,716	26,311,216	-1.96%
Revenue Miles	24,851,335	23,938,887	-3.67%
Roadcalls	24	71	195.83%
Accidents	17	23	35.29%
Vehicles	836	845	1.08%
Driver Hours	1,982,373	1,567,200	-20.94%

Financial and General Data

Expenses	\$135,000,889	\$144,915,741	7.34%
Revenues	\$100,426,708	\$114,738,490	14.25%
Commendations	-	-	NA
Complaints	4,531	4,000	-11.72%
Passenger No-Shows	-	35,000	NA
Unmet Trip Requests	564,840	104,497	-81.50%

Performance Measures

Accidents per 100,000 Miles	0.06	0.09	50.00%
Miles between Roadcalls	1,118,197	370,581	-66.86%
Avg. Trips per Driver Hour	1.94	1.94	0.00%
Avg. Trips per Para Pass.	73.86	46.09	-37.60%
Cost per Trip	5.24	5.57	6.30%
Cost per Paratransit Trip	33.81	43.36	28.25%
Cost per Driver Hour	65.5	84.17	28.50%
Cost per Total Mile	4.84	5.01	3.51%