

County: Martin
 CTC: Medical Transportation Management, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	146,318	0.78%
Potential TD Population / Percent of CountyTotal	69,642	47.60%
UDPHC / Percent of TD Passengers Served	1,622	2.33%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	19,164	23,672	23.52%
Ambulatory	17,844	32,899	84.37%
Non-Ambulatory	5,929	21,961	270.40%
Stretcher	95	21	-77.89%
School Board	-	-	NA
TOTAL TRIPS	43,032	78,553	82.55%

Vehicle Data	2010	2011	% Change
Vehicle Miles	235,935	330,354	40.02%
Revenue Miles	120,327	184,022	52.93%
Roadcalls	-	-	NA
Accidents	2	-	-100.00%
Vehicles	57	36	-36.84%
Driver Hours	56,160	81,360	44.87%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	18,105	14,864	-17.90%
Employment	2,255	4,527	100.75%
Ed/Train/DayCare	1,668	28,808	1627.10%
Nutritional	43	31	-27.91%
Life-Sustaining/Other	20,961	30,323	44.66%
TOTAL TRIPS	43,032	78,553	82.55%

Financial and General Data	2010	2011	% Change
Expenses	\$784,845	\$744,260	-5.17%
Revenues	\$821,591	\$712,488	-13.28%
Commendations	-	-	NA
Complaints	78	55	-29.49%
Passenger No-Shows	578	424	-26.64%
Unmet Trip Requests	493	517	4.87%

Passenger Trips By Funding Source	2010	2011	% Change
CTD	14,140	8,370	-40.81%
AHCA	8,540	5,827	-31.77%
APD	-	11,470	NA
DOEA	-	-	NA
DOE	-	-	NA
Other	20,352	52,886	159.86%
TOTAL TRIPS	43,032	78,553	82.55%

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0.85	0	-100.00%
Miles between Roadcalls	-	-	NA
Avg. Trips per Driver Hour	0.77	0.97	25.97%
Avg. Trips per Para Pass.	26.22	48.43	84.71%
Cost per Trip	18.24	9.47	-48.08%
Cost per Paratransit Trip	18.24	9.47	-48.08%
Cost per Driver Hour	13.98	9.15	-34.55%
Cost per Total Mile	3.33	2.25	-32.43%