

County: Madison  
 CTC: Big Bend Transit  
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Demographics	Number	Percentage
Total County Population / Percent of State Total	19,224	0.10%
Potential TD Population / Percent of CountyTotal	8,445	43.93%
UDPHC / Percent of TD Passengers Served	5,057	59.88%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	23,048	22,233	-3.54%
Non-Ambulatory	1,732	2,395	38.28%
Stretcher	40	86	115.00%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>24,820</b>	<b>24,714</b>	<b>-0.43%</b>

Vehicle Data	2010	2011	% Change
Vehicle Miles	310,195	295,978	-4.58%
Revenue Miles	265,790	256,636	-3.44%
Roadcalls	-	1	NA
Accidents	-	-	NA
Vehicles	16	15	-6.25%
Driver Hours	16,831	12,668	-24.73%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	10,067	10,602	5.31%
Employment	1,743	2,068	18.65%
Ed/Train/DayCare	6,587	6,282	-4.63%
Nutritional	5,250	4,469	-14.88%
Life-Sustaining/Other	1,173	1,293	10.23%
<b>TOTAL TRIPS</b>	<b>24,820</b>	<b>24,714</b>	<b>-0.43%</b>

Financial and General Data	2010	2011	% Change
Expenses	\$713,024	\$541,858	-24.01%
Revenues	\$713,087	\$679,906	-4.65%
Commendations	-	-	NA
Complaints	2	2	0.00%
Passenger No-Shows	156	155	-0.64%
Unmet Trip Requests	-	-	NA

Passenger Trips By Funding Source	2010	2011	% Change
CTD	5,806	6,469	11.42%
AHCA	5,369	6,139	14.34%
APD	-	4,120	NA
DOEA	5,250	4,469	-14.88%
DOE	4	-	-100.00%
Other	8,391	3,517	-58.09%
<b>TOTAL TRIPS</b>	<b>24,820</b>	<b>24,714</b>	<b>-0.43%</b>

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0	0	NA
Miles between Roadcalls	-	295,978	NA
Avg. Trips per Driver Hour	1.47	1.95	32.65%
Avg. Trips per Para Pass.	5.78	4.89	-15.40%
Cost per Trip	28.73	21.93	-23.67%
Cost per Paratransit Trip	28.73	21.93	-23.67%
Cost per Driver Hour	42.36	42.77	0.97%
Cost per Total Mile	2.3	1.83	-20.43%