

County: Lee
 CTC: Good Wheels, Inc.
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| Demographics | Number | Percentage |
|---|---------|------------|
| Total County Population / Percent of State Total | 618,754 | 3.29% |
| Potential TD Population / Percent of CountyTotal | 231,448 | 37.41% |
| UDPHC / Percent of TD Passengers Served | 2,129 | 0.92% |



| Trips By Type of Service | 2010 | 2011 | % Change |
|--------------------------|----------------|----------------|---------------|
| Fixed Route (FR) | 141 | 65 | -53.90% |
| Deviated FR | - | - | NA |
| Ambulatory | 103,778 | 94,677 | -8.77% |
| Non-Ambulatory | 26,025 | 29,295 | 12.56% |
| Stretcher | 457 | 342 | -25.16% |
| School Board | - | - | NA |
| TOTAL TRIPS | 130,401 | 124,379 | -4.62% |

| Vehicle Data | 2010 | 2011 | % Change |
|---------------|-----------|-----------|----------|
| Vehicle Miles | 1,698,685 | 1,709,736 | 0.65% |
| Revenue Miles | 1,439,077 | 1,465,555 | 1.84% |
| Roadcalls | 45 | 41 | -8.89% |
| Accidents | 6 | 10 | 66.67% |
| Vehicles | 66 | 58 | -12.12% |
| Driver Hours | 95,281 | 96,803 | 1.60% |

| Passenger Trips By Trip Purpose | 2010 | 2011 | % Change |
|---------------------------------|----------------|----------------|---------------|
| Medical | 61,842 | 71,904 | 16.27% |
| Employment | 1,933 | - | -100.00% |
| Ed/Train/DayCare | 61,297 | 48,214 | -21.34% |
| Nutritional | 5,329 | 4,154 | -22.05% |
| Life-Sustaining/Other | - | 107 | NA |
| TOTAL TRIPS | 130,401 | 124,379 | -4.62% |

| Financial and General Data | 2010 | 2011 | % Change |
|----------------------------|-------------|-------------|----------|
| Expenses | \$3,705,363 | \$3,818,953 | 3.07% |
| Revenues | \$4,261,324 | \$3,121,212 | -26.75% |
| Commendations | 39 | 36 | -7.69% |
| Complaints | 129 | 119 | -7.75% |
| Passenger No-Shows | 3,166 | 8,911 | 181.46% |
| Unmet Trip Requests | 4,594 | 4,778 | 4.01% |

| Passenger Trips By Funding Source | 2010 | 2011 | % Change |
|-----------------------------------|----------------|----------------|---------------|
| CTD | 18,349 | 19,946 | 8.70% |
| AHCA | 42,615 | 47,026 | 10.35% |
| APD | 57,204 | 43,798 | -23.44% |
| DOEA | 7,450 | 6,772 | -9.10% |
| DOE | - | - | NA |
| Other | 4,783 | 6,837 | 42.94% |
| TOTAL TRIPS | 130,401 | 124,379 | -4.62% |

| Performance Measures | 2010 | 2011 | % Change |
|-----------------------------|--------|--------|----------|
| Accidents per 100,000 Miles | 0.35 | 0.58 | 65.71% |
| Miles between Roadcalls | 37,749 | 41,701 | 10.47% |
| Avg. Trips per Driver Hour | 1.37 | 1.28 | -6.57% |
| Avg. Trips per Para Pass. | 71.26 | 59.88 | -15.97% |
| Cost per Trip | 28.42 | 30.7 | 8.02% |
| Cost per Paratransit Trip | 28.41 | 30.72 | 8.13% |
| Cost per Driver Hour | 38.84 | 39.45 | 1.57% |
| Cost per Total Mile | 2.18 | 2.23 | 2.29% |