

County: Lake
 CTC: Lake County Board of County Commissioners
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Demographics	Number	Percentage
Total County Population / Percent of State Total	297,052	1.58%
Potential TD Population / Percent of County Total	122,562	41.26%
UDPHC / Percent of TD Passengers Served	14,698	11.99%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	884	1,235	39.71%
Ambulatory	145,945	147,182	0.85%
Non-Ambulatory	33,602	38,005	13.10%
Stretcher	239	365	52.72%
School Board	43,693	26,228	-39.97%
TOTAL TRIPS	224,363	213,015	-5.06%

Vehicle Data	2010	2011	% Change
Vehicle Miles	2,522,672	2,615,090	3.66%
Revenue Miles	2,102,883	2,302,415	9.49%
Roadcalls	146	98	-32.88%
Accidents	10	18	80.00%
Vehicles	91	93	2.20%
Driver Hours	119,697	138,426	15.65%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	74,556	68,787	-7.74%
Employment	48,915	44,656	-8.71%
Ed/Train/DayCare	60,807	61,272	0.76%
Nutritional	21,125	19,042	-9.86%
Life-Sustaining/Other	18,960	19,258	1.57%
TOTAL TRIPS	224,363	213,015	-5.06%

Financial and General Data	2010	2011	% Change
Expenses	\$5,037,403	\$4,677,740	-7.14%
Revenues	\$6,165,996	\$5,647,622	-8.41%
Commendations	26	87	234.62%
Complaints	98	370	277.55%
Passenger No-Shows	12,510	6,143	-50.90%
Unmet Trip Requests	6	179	2883.33%

Passenger Trips By Funding Source	2010	2011	% Change
CTD	22,326	30,061	34.65%
AHCA	39,394	29,150	-26.00%
APD	42,859	48,992	14.31%
DOEA	20,781	17,333	-16.59%
DOE	-	-	NA
Other	99,003	87,479	-11.64%
TOTAL TRIPS	224,363	213,015	-5.06%

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0.4	0.69	72.50%
Miles between Roadcalls	17,279	26,685	54.44%
Avg. Trips per Driver Hour	1.87	1.54	-17.65%
Avg. Trips per Para Pass.	12.57	14.49	15.27%
Cost per Trip	22.45	21.96	-2.18%
Cost per Paratransit Trip	22.45	21.96	-2.18%
Cost per Driver Hour	42.08	33.79	-19.70%
Cost per Total Mile	2	1.79	-10.50%