

County: Jackson
 CTC: Jackson Co. Trans. dba JTrans
 Contact: Sharon Peeler
 P.O. Box 1117
 Marianna, FL 32446
 850-482-7433
 Email: speeler.jtrans@embarqmail.com

Demographics	Number	Percentage
Total County Population / Percent of State Total	49,746	0.26%
Potential TD Population / Percent of County Total	22,516	45.26%
UDPHC / Percent of TD Passengers Served	1,244	5.52%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	3,379	4,066	20.33%
Ambulatory	48,903	48,907	0.01%
Non-Ambulatory	8,647	6,564	-24.09%
Stretcher	185	129	-30.27%
School Board	-	-	NA
TOTAL TRIPS	61,114	59,666	-2.37%

Vehicle Data	2010	2011	% Change
Vehicle Miles	672,346	667,274	-0.75%
Revenue Miles	652,634	640,149	-1.91%
Roadcalls	3	5	66.67%
Accidents	-	1	NA
Vehicles	27	28	3.70%
Driver Hours	35,211	37,586	6.75%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	19,868	19,508	-1.81%
Employment	21,179	19,233	-9.19%
Ed/Train/DayCare	9,939	9,064	-8.80%
Nutritional	5,898	6,936	17.60%
Life-Sustaining/Other	4,230	4,925	16.43%
TOTAL TRIPS	61,114	59,666	-2.37%

Financial and General Data	2010	2011	% Change
Expenses	\$1,506,489	\$1,627,759	8.05%
Revenues	\$1,715,742	\$1,686,248	-1.72%
Commendations	3	-	-100.00%
Complaints	1	5	400.00%
Passenger No-Shows	260	157	-39.62%
Unmet Trip Requests	-	-	NA

Passenger Trips By Funding Source	2010	2011	% Change
CTD	7,134	6,946	-2.64%
AHCA	12,904	12,993	0.69%
APD	31,301	28,387	-9.31%
DOEA	5,927	6,956	17.36%
DOE	-	-	NA
Other	3,848	4,384	13.93%
TOTAL TRIPS	61,114	59,666	-2.37%

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0	0.15	NA
Miles between Roadcalls	224,115	133,455	-40.45%
Avg. Trips per Driver Hour	1.74	1.59	-8.62%
Avg. Trips per Para Pass.	51.01	47.96	-5.98%
Cost per Trip	24.65	27.28	10.67%
Cost per Paratransit Trip	24.65	27.28	10.67%
Cost per Driver Hour	42.78	43.31	1.24%
Cost per Total Mile	2.24	2.44	8.93%