

County: Indian River
 CTC: Senior Resource Association, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	138,028	0.73%
Potential TD Population / Percent of County Total	62,458	45.25%
UDPHC / Percent of TD Passengers Served	1,502	2.40%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	85,610	61,925	-27.67%
Non-Ambulatory	5,876	10,669	81.57%
Stretcher	447	47	-89.49%
School Board	-	-	NA
TOTAL TRIPS	93,943	72,641	-22.68%

Vehicle Data	2010	2011	% Change
Vehicle Miles	610,915	647,899	6.05%
Revenue Miles	587,252	559,070	-4.80%
Roadcalls	3	4	33.33%
Accidents	6	6	0.00%
Vehicles	65	66	1.54%
Driver Hours	58,934	63,940	8.49%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	45,117	39,385	-12.70%
Employment	4,890	73	-98.51%
Ed/Train/DayCare	21,809	15,725	-27.90%
Nutritional	3,147	1,302	-58.63%
Life-Sustaining/Other	16,970	16,156	-4.80%
TOTAL TRIPS	91,933	72,641	-20.98%

Financial and General Data	2010	2011	% Change
Expenses	\$1,662,837	\$1,542,309	-7.25%
Revenues	\$1,639,510	\$1,543,966	-5.83%
Commendations	22	32	45.45%
Complaints	12	13	8.33%
Passenger No-Shows	366	398	8.74%
Unmet Trip Requests	938	912	-2.77%

Passenger Trips By Funding Source	2010	2011	% Change
CTD	25,538	21,712	-14.98%
AHCA	2,406	10,977	356.23%
APD	28,580	26,012	-8.99%
DOEA	5,291	1,406	-73.43%
DOE	-	-	NA
Other	30,118	12,534	-58.38%
TOTAL TRIPS	91,933	72,641	-20.98%

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0.98	0.93	-5.10%
Miles between Roadcalls	203,638	161,975	-20.46%
Avg. Trips per Driver Hour	1.56	1.14	-26.92%
Avg. Trips per Para Pass.	6	48.36	706.00%
Cost per Trip	18.09	21.23	17.36%
Cost per Paratransit Trip	18.09	21.23	17.36%
Cost per Driver Hour	28.22	24.12	-14.53%
Cost per Total Mile	2.72	2.38	-12.50%