

County: Hendry
 CTC: Good Wheels, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	39,140	0.21%
Potential TD Population / Percent of CountyTotal	15,062	38.48%
UDPHC / Percent of TD Passengers Served	1,247	8.28%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	19,952	18,972	-4.91%
Non-Ambulatory	4,721	5,118	8.41%
Stretcher	25	41	64.00%
School Board	-	-	NA
TOTAL TRIPS	24,698	24,131	-2.30%

Vehicle Data	2010	2011	% Change
Vehicle Miles	517,251	498,320	-3.66%
Revenue Miles	488,798	456,502	-6.61%
Roadcalls	15	15	0.00%
Accidents	-	2	NA
Vehicles	19	21	10.53%
Driver Hours	22,466	21,300	-5.19%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	14,128	15,418	9.13%
Employment	-	318	NA
Ed/Train/DayCare	8,459	7,028	-16.92%
Nutritional	1,794	1,196	-33.33%
Life-Sustaining/Other	317	171	-46.06%
TOTAL TRIPS	24,698	24,131	-2.30%

Financial and General Data	2010	2011	% Change
Expenses	\$1,476,701	\$1,546,326	4.71%
Revenues	\$1,625,205	\$1,577,636	-2.93%
Commendations	22	18	-18.18%
Complaints	27	15	-44.44%
Passenger No-Shows	580	1,179	103.28%
Unmet Trip Requests	115	115	0.00%

Passenger Trips By Funding Source	2010	2011	% Change
CTD	5,168	5,080	-1.70%
AHCA	8,211	8,872	8.05%
APD	8,552	7,526	-12.00%
DOEA	1,680	779	-53.63%
DOE	-	-	NA
Other	1,087	1,874	72.40%
TOTAL TRIPS	24,698	24,131	-2.30%

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0	0.4	NA
Miles between Roadcalls	34,483	33,221	-3.66%
Avg. Trips per Driver Hour	1.1	1.13	2.73%
Avg. Trips per Para Pass.	24.7	19.35	-21.66%
Cost per Trip	59.79	64.08	7.18%
Cost per Paratransit Trip	59.79	64.08	7.18%
Cost per Driver Hour	65.73	72.6	10.45%
Cost per Total Mile	2.85	3.1	8.77%