

County: Gadsden
 CTC: Big Bend Transit, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	46,389	0.25%
Potential TD Population / Percent of County Total	22,130	47.71%
UDPHC / Percent of TD Passengers Served	10,204	46.11%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	14,428	38,918	169.74%
Ambulatory	40,220	49,918	24.11%
Non-Ambulatory	2,735	3,100	13.35%
Stretcher	19	74	289.47%
School Board	-	-	NA
TOTAL TRIPS	57,402	92,010	60.29%

Vehicle Data	2010	2011	% Change
Vehicle Miles	576,220	657,911	14.18%
Revenue Miles	490,440	562,003	14.59%
Roadcalls	2	1	-50.00%
Accidents	3	1	-66.67%
Vehicles	21	21	0.00%
Driver Hours	31,337	32,245	2.90%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	16,549	21,696	31.10%
Employment	30,960	50,608	63.46%
Ed/Train/DayCare	7,854	15,647	99.22%
Nutritional	-	-	NA
Life-Sustaining/Other	2,039	4,059	99.07%
TOTAL TRIPS	57,402	92,010	60.29%

Financial and General Data	2010	2011	% Change
Expenses	\$1,473,348	\$1,669,515	13.31%
Revenues	\$1,473,347	\$1,338,804	-9.13%
Commendations	-	-	NA
Complaints	13	5	-61.54%
Passenger No-Shows	862	912	5.80%
Unmet Trip Requests	-	-	NA

Passenger Trips By Funding Source	2010	2011	% Change
CTD	12,750	15,190	19.14%
AHCA	12,608	14,000	11.04%
APD	-	10	NA
DOEA	-	-	NA
DOE	-	-	NA
Other	32,044	62,810	96.01%
TOTAL TRIPS	57,402	92,010	60.29%

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0.52	0.15	-71.15%
Miles between Roadcalls	288,110	657,911	128.35%
Avg. Trips per Driver Hour	1.83	2.85	55.74%
Avg. Trips per Para Pass.	7.81	9.02	15.49%
Cost per Trip	25.67	18.14	-29.33%
Cost per Paratransit Trip	25.67	18.14	-29.33%
Cost per Driver Hour	47.02	51.78	10.12%
Cost per Total Mile	2.56	2.54	-0.78%