

County: Escambia
 CTC: Pensacola Bay Transportation
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Demographics	Number	Percentage
Total County Population / Percent of State Total	297,619	1.58%
Potential TD Population / Percent of CountyTotal	121,358	40.78%
UDPHC / Percent of TD Passengers Served	2,597	2.14%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	143,543	115,920	-19.24%
Deviated FR	-	-	NA
Ambulatory	102,957	104,395	1.40%
Non-Ambulatory	36,605	38,250	4.49%
Stretcher	182	120	-34.07%
School Board	-	-	NA
TOTAL TRIPS	283,287	258,685	-8.68%

Vehicle Data	2010	2011	% Change
Vehicle Miles	1,315,148	1,670,306	27.01%
Revenue Miles	1,133,270	1,024,241	-9.62%
Roadcalls	55	56	1.82%
Accidents	2	5	150.00%
Vehicles	28	31	10.71%
Driver Hours	75,913	80,494	6.03%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	59,713	52,674	-11.79%
Employment	169,080	143,239	-15.28%
Ed/Train/DayCare	11,702	9,836	-15.95%
Nutritional	517	1,893	266.15%
Life-Sustaining/Other	42,275	51,043	20.74%
TOTAL TRIPS	283,287	258,685	-8.68%

Financial and General Data	2010	2011	% Change
Expenses	\$3,420,101	\$3,020,594	-11.68%
Revenues	\$3,106,876	\$3,248,715	4.57%
Commendations	4	17	325.00%
Complaints	22	33	50.00%
Passenger No-Shows	6,594	5,273	-20.03%
Unmet Trip Requests	1,295	1,490	15.06%

Passenger Trips By Funding Source	2010	2011	% Change
CTD	20,246	20,066	-0.89%
AHCA	60,487	61,103	1.02%
APD	1,424	1,528	7.30%
DOEA	9,472	8,651	-8.67%
DOE	1,703	2,696	58.31%
Other	189,955	164,641	-13.33%
TOTAL TRIPS	283,287	258,685	-8.68%

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0.15	0.3	100.00%
Miles between Roadcalls	23,912	29,827	24.74%
Avg. Trips per Driver Hour	1.84	1.77	-3.80%
Avg. Trips per Para Pass.	47.61	67.15	41.04%
Cost per Trip	12.07	11.68	-3.23%
Cost per Paratransit Trip	22.72	19.89	-12.46%
Cost per Driver Hour	41.82	35.27	-15.66%
Cost per Total Mile	2.41	1.7	-29.46%