

County: Desoto
 CTC: Veolia Transportation Services
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Demographics	Number	Percentage
Total County Population / Percent of State Total	34,862	0.19%
Potential TD Population / Percent of CountyTotal	16,420	47.10%
UDPHC / Percent of TD Passengers Served	684	4.17%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	30,609	22,474	-26.58%
Non-Ambulatory	5,280	2,896	-45.15%
Stretcher	20	17	-15.00%
School Board	-	-	NA
TOTAL TRIPS	35,909	25,387	-29.30%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	15,884	14,472	-8.89%
Employment	13,445	5,385	-59.95%
Ed/Train/DayCare	5	4	-20.00%
Nutritional	3,764	2,905	-22.82%
Life-Sustaining/Other	2,811	2,621	-6.76%
TOTAL TRIPS	35,909	25,387	-29.30%

Passenger Trips By Funding Source	2010	2011	% Change
CTD	5,110	3,412	-33.23%
AHCA	12,409	11,941	-3.77%
APD	13,193	5,508	-58.25%
DOEA	2,209	1,286	-41.78%
DOE	6	34	466.67%
Other	2,982	3,206	7.51%
TOTAL TRIPS	35,909	25,387	-29.30%

Vehicle Data	2010	2011	% Change
Vehicle Miles	411,530	392,285	-4.68%
Revenue Miles	390,503	365,085	-6.51%
Roadcalls	4	5	25.00%
Accidents	3	1	-66.67%
Vehicles	19	20	5.26%
Driver Hours	35,432	37,903	6.97%

Financial and General Data	2010	2011	% Change
Expenses	\$943,579	\$828,639	-12.18%
Revenues	\$820,781	\$824,882	0.50%
Commendations	5	8	60.00%
Complaints	11	26	136.36%
Passenger No-Shows	425	268	-36.94%
Unmet Trip Requests	408	554	35.78%

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0.73	0.25	-65.75%
Miles between Roadcalls	102,883	78,457	-23.74%
Avg. Trips per Driver Hour	1.01	0.67	-33.66%
Avg. Trips per Para Pass.	52.35	37.12	-29.09%
Cost per Trip	26.28	32.64	24.20%
Cost per Paratransit Trip	26.28	32.64	24.20%
Cost per Driver Hour	26.63	21.86	-17.91%
Cost per Total Mile	2.29	2.11	-7.86%