

County: Collier  
 CTC: Collier Board of County Commissioners  
 Contact: Glama Carter  
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Demographics	Number	Percentage
Total County Population / Percent of State Total	321,520	1.71%
Potential TD Population / Percent of CountyTotal	136,153	42.35%
UDPHC / Percent of TD Passengers Served	2,879	2.11%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	290,340	388,115	33.68%
Deviated FR	-	-	NA
Ambulatory	88,044	93,306	5.98%
Non-Ambulatory	27,517	27,709	0.70%
Stretcher	801	310	-61.30%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>406,702</b>	<b>509,440</b>	<b>25.26%</b>

Vehicle Data	2010	2011	% Change
Vehicle Miles	1,476,166	1,482,513	0.43%
Revenue Miles	1,241,324	1,264,704	1.88%
Roadcalls	53	36	-32.08%
Accidents	20	10	-50.00%
Vehicles	27	35	29.63%
Driver Hours	91,701	71,969	-21.52%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	77,597	77,759	0.21%
Employment	14,939	13,499	-9.64%
Ed/Train/DayCare	3,348	4,102	22.52%
Nutritional	13,961	15,568	11.51%
Life-Sustaining/Other	296,857	398,512	34.24%
<b>TOTAL TRIPS</b>	<b>406,702</b>	<b>509,440</b>	<b>25.26%</b>

Financial and General Data	2010	2011	% Change
Expenses	\$4,161,683	\$4,966,980	19.35%
Revenues	\$3,460,167	\$3,672,982	6.15%
Commendations	35	14	-60.00%
Complaints	44	56	27.27%
Passenger No-Shows	1,771	2,307	30.27%
Unmet Trip Requests	52	56	7.69%

Passenger Trips By Funding Source	2010	2011	% Change
CTD	59,105	60,508	2.37%
AHCA	29,258	27,247	-6.87%
APD	-	-	NA
DOEA	4,453	4,216	-5.32%
DOE	-	-	NA
Other	313,886	417,469	33.00%
<b>TOTAL TRIPS</b>	<b>406,702</b>	<b>509,440</b>	<b>25.26%</b>

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	1.35	0.67	-50.37%
Miles between Roadcalls	27,852	41,181	47.86%
Avg. Trips per Driver Hour	1.27	1.69	33.07%
Avg. Trips per Para Pass.	83.12	80.03	-3.72%
Cost per Trip	10.23	9.75	-4.69%
Cost per Paratransit Trip	28.04	31.14	11.06%
Cost per Driver Hour	35.59	52.49	47.49%
Cost per Total Mile	2.21	2.55	15.38%