

County: Citrus
 CTC: Citrus County Transit
 Contact: Michael Webster
 PO Box 1930,
 Lecanto, FL 34460
 352-527-7637

Email: Michael.Webster@bocc.citrus.fl.us

Demographics	Number	Percentage
Total County Population / Percent of State Total	141,236	0.75%
Potential TD Population / Percent of County Total	88,345	62.55%
UDPHC / Percent of TD Passengers Served	4,164	4.71%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	7,017	8,079	15.13%
Ambulatory	195,787	212,942	8.76%
Non-Ambulatory	19,290	20,281	5.14%
Stretcher	579	609	5.18%
School Board	-	-	NA
TOTAL TRIPS	222,673	241,911	8.64%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	34,566	36,779	6.40%
Employment	28,266	30,764	8.84%
Ed/Train/DayCare	110,247	122,914	11.49%
Nutritional	15,705	16,026	2.04%
Life-Sustaining/Other	33,889	35,428	4.54%
TOTAL TRIPS	222,673	241,911	8.64%

Passenger Trips By Funding Source	2010	2011	% Change
CTD	36,665	36,569	-0.26%
AHCA	9,618	10,868	13.00%
APD	157,452	174,736	10.98%
DOEA	11,561	11,255	-2.65%
DOE	-	-	NA
Other	7,377	8,483	14.99%
TOTAL TRIPS	222,673	241,911	8.64%

Vehicle Data	2010	2011	% Change
Vehicle Miles	1,069,554	1,118,945	4.62%
Revenue Miles	951,309	950,591	-0.08%
Roadcalls	28	31	10.71%
Accidents	3	6	100.00%
Vehicles	73	76	4.11%
Driver Hours	89,440	92,300	3.20%

Financial and General Data	2010	2011	% Change
Expenses	\$3,543,490	\$3,309,365	-6.61%
Revenues	\$2,760,339	\$2,363,230	-14.39%
Commendations	49	38	-22.45%
Complaints	22	24	9.09%
Passenger No-Shows	517	424	-17.99%
Unmet Trip Requests	487	500	2.67%

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0.28	0.54	92.86%
Miles between Roadcalls	38,198	36,095	-5.51%
Avg. Trips per Driver Hour	2.49	2.62	5.22%
Avg. Trips per Para Pass.	57.11	58.1	1.73%
Cost per Trip	15.91	13.68	-14.02%
Cost per Paratransit Trip	15.91	13.68	-14.02%
Cost per Driver Hour	39.62	35.85	-9.52%
Cost per Total Mile	3.31	2.96	-10.57%