

County: Charlotte
 CTC: Charlotte County Transit
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Demographics	Number	Percentage
Total County Population / Percent of State Total	159,978	0.85%
Potential TD Population / Percent of CountyTotal	113,610	71.02%
UDPHC / Percent of TD Passengers Served	12,428	10.94%



Trips By Type of Service	2010	2011	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	26,004	19,436	-25.26%
Ambulatory	138,061	108,146	-21.67%
Non-Ambulatory	10,596	10,066	-5.00%
Stretcher	-	-	NA
School Board	-	-	NA
TOTAL TRIPS	174,661	137,648	-21.19%

Vehicle Data	2010	2011	% Change
Vehicle Miles	583,376	502,587	-13.85%
Revenue Miles	570,659	463,000	-18.87%
Roadcalls	8	10	25.00%
Accidents	1	2	100.00%
Vehicles	45	45	0.00%
Driver Hours	58,640	58,640	0.00%

Passenger Trips By Trip Purpose	2010	2011	% Change
Medical	54,132	54,022	-0.20%
Employment	532	423	-20.49%
Ed/Train/DayCare	56,342	35,156	-37.60%
Nutritional	57,361	44,624	-22.20%
Life-Sustaining/Other	6,294	3,423	-45.61%
TOTAL TRIPS	174,661	137,648	-21.19%

Financial and General Data	2010	2011	% Change
Expenses	\$1,848,819	\$1,898,507	2.69%
Revenues	\$1,848,819	\$1,898,507	2.69%
Commendations	37	40	8.11%
Complaints	111	67	-39.64%
Passenger No-Shows	1,570	1,307	-16.75%
Unmet Trip Requests	10,604	8,557	-19.30%

Passenger Trips By Funding Source	2010	2011	% Change
CTD	59,074	23,435	-60.33%
AHCA	14,320	12,325	-13.93%
APD	-	-	NA
DOEA	11,922	10,800	-9.41%
DOE	-	-	NA
Other	89,345	91,088	1.95%
TOTAL TRIPS	174,661	137,648	-21.19%

Performance Measures	2010	2011	% Change
Accidents per 100,000 Miles	0.17	0.4	135.29%
Miles between Roadcalls	72,922	50,259	-31.08%
Avg. Trips per Driver Hour	2.98	2.35	-21.14%
Avg. Trips per Para Pass.	12.98	11.08	-14.64%
Cost per Trip	10.59	13.79	30.22%
Cost per Paratransit Trip	10.59	13.79	30.22%
Cost per Driver Hour	31.53	32.38	2.70%
Cost per Total Mile	3.17	3.78	19.24%