

County: Union
 CTC: A & A Transport, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	15,600	0.08%
Potential TD Population / Percent of County Total	4,824	30.92%
UDPHC / Percent of TD Passengers Served	573	11.88%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	25,491	28,317	11.09%
Non-Ambulatory	887	911	2.71%
Stretcher	4	4	0.00%
School Board	-	-	NA
TOTAL TRIPS	26,382	29,232	10.80%

Vehicle Data	2009	2010	% Change
Vehicle Miles	289,075	276,725	-4.27%
Revenue Miles	211,819	210,329	-0.70%
Roadcalls	7	3	-57.14%
Accidents	-	-	NA
Vehicles	10	11	10.00%
Driver Hours	6,921	10,536	52.23%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	7,258	7,657	5.50%
Employment	-	-	NA
Ed/Train/DayCare	18,387	20,668	12.41%
Nutritional	238	-	-100.00%
Life-Sustaining/Other	499	907	81.76%
TOTAL TRIPS	26,382	29,232	10.80%

Financial and General Data	2009	2010	% Change
Expenses	\$526,696	\$594,302	12.84%
Revenues	\$540,668	\$595,598	10.16%
Commendations	-	-	NA
Complaints	2	5	150.00%
Passenger No-Shows	162	174	7.41%
Unmet Trip Requests	2,312	3,677	59.04%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	3,816	3,151	-17.43%
AHCA	4,355	5,450	25.14%
APD	13,978	16,442	17.63%
DOEA	-	-	NA
DOE	-	-	NA
Other	4,233	4,189	-1.04%
TOTAL TRIPS	26,382	29,232	10.80%

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0	0	NA
Miles between Roadcalls	41,296	92,242	123.37%
Avg. Trips per Driver Hour	3.81	2.77	-27.30%
Avg. Trips per Para Pass.	51.03	51.02	-0.02%
Cost per Trip	19.96	20.33	1.85%
Cost per Paratransit Trip	19.96	20.33	1.85%
Cost per Driver Hour	76.1	56.41	-25.87%
Cost per Total Mile	1.82	2.15	18.13%