

County: Florida Commission for the
 CTC: Transportation Disadvantaged
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 850.410.5700
 800.983.2435
 Email: www.dot.state.fl.us/ctd

Demographics	Number	Percentage
Total County Population / Percent of State Total	18,750,200	100.00%
Potential TD Population / Percent of CountyTotal	7,334,244	39.12%
UDPHC / Percent of TD Passengers Served	827,469	11.28%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	34,200,118	32,938,524	-3.69%
Deviated FR	1,867,507	809,931	-56.63%
Ambulatory	12,160,514	13,295,276	9.33%
Non-Ambulatory	3,192,465	4,368,109	36.83%
Stretcher	38,221	43,015	12.54%
School Board	172,878	141,632	-18.07%
TOTAL TRIPS	51,631,703	51,596,487	-0.07%

Vehicle Data	2009	2010	% Change
Vehicle Miles	134,871,348	130,634,598	-3.14%
Revenue Miles	114,535,850	111,559,697	-2.60%
Roadcalls	2,772	2,675	-3.50%
Accidents	1,226	946	-22.84%
Vehicles	5,276	5,492	4.09%
Driver Hours	8,073,862	8,816,747	9.20%

Passenger Trips By Trip Purpose

Medical	15,212,018	17,892,479	17.62%
Employment	9,175,834	6,917,089	-24.62%
Ed/Train/DayCare	10,681,113	9,608,394	-10.04%
Nutritional	6,932,970	3,765,680	-45.68%
Life-Sustaining/Other	9,629,768	13,412,845	39.29%
TOTAL TRIPS	51,631,703	51,596,487	-0.07%

Financial and General Data

Expenses	\$390,950,376	\$373,047,498	-4.58%
Revenues	\$355,232,453	\$338,722,927	-4.65%
Commendations	3,168	4,058	28.09%
Complaints	11,266	9,890	-12.21%
Passenger No-Shows	297,492	292,264	-1.76%
Unmet Trip Requests	1,057,419	677,966	-35.88%

Passenger Trips By Funding Source

CTD	6,665,967	8,461,251	26.93%
AHCA	4,266,798	4,690,479	9.93%
APD	2,880,908	2,545,577	-11.64%
DOEA	4,143,453	3,945,592	-4.78%
DOE	378,995	312,669	-17.50%
Other	33,295,582	31,640,919	-4.97%
TOTAL TRIPS	51,631,703	51,596,487	-0.07%

Performance Measures

Accidents per 100,000 Miles	0.91	0.72	-20.88%
Miles between Roadcalls	48,655	48,835	0.37%
Ave. Trips per Driver Hour	2.16	2.12	-1.85%
Ave. Trips per Para Pass.	39.24	47.92	22.12%
Cost per Trip	7.57	7.23	-4.49%
Cost per Paratransit Trip	21.6	19.18	-11.20%
Cost per Driver Hour	46.64	40.59	-12.97%
Cost per Total Mile	2.79	2.74	-1.79%