

County: Santa Rosa
 CTC: Pensacola Bay Transportation
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Demographics	Number	Percentage
Total County Population / Percent of State Total	144,500	0.77%
Potential TD Population / Percent of CountyTotal	47,730	33.03%
UDPHC / Percent of TD Passengers Served	619	1.30%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	-	46,474	NA
Deviated FR	-	-	NA
Ambulatory	33,606	26,153	-22.18%
Non-Ambulatory	5,595	3,492	-37.59%
Stretcher	17	25	47.06%
School Board	-	-	NA
TOTAL TRIPS	39,218	76,144	94.16%

Vehicle Data	2009	2010	% Change
Vehicle Miles	519,148	477,274	-8.07%
Revenue Miles	398,329	405,764	1.87%
Roadcalls	9	10	11.11%
Accidents	4	-	-100.00%
Vehicles	14	10	-28.57%
Driver Hours	17,322	17,699	2.18%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	9,254	5,777	-37.57%
Employment	10,699	54,906	413.19%
Ed/Train/DayCare	7,106	7,368	3.69%
Nutritional	2,269	298	-86.87%
Life-Sustaining/Other	9,890	7,795	-21.18%
TOTAL TRIPS	39,218	76,144	94.16%

Financial and General Data	2009	2010	% Change
Expenses	\$665,108	\$691,806	4.01%
Revenues	\$914,390	\$928,450	1.54%
Commendations	10	5	-50.00%
Complaints	13	8	-38.46%
Passenger No-Shows	770	988	28.31%
Unmet Trip Requests	903	603	-33.22%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	13,628	10,218	-25.02%
AHCA	11,510	8,223	-28.56%
APD	5,786	6,870	18.73%
DOEA	1,148	428	-62.72%
DOE	139	12	-91.37%
Other	7,007	50,393	619.18%
TOTAL TRIPS	39,218	76,144	94.16%

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0.77	0	-100.00%
Miles between Roadcalls	57,683	47,727	-17.26%
Avg. Trips per Driver Hour	2.26	1.68	-25.66%
Avg. Trips per Para Pass.	104.3	56.3	-46.02%
Cost per Trip	16.96	9.09	-46.40%
Cost per Paratransit Trip	16.96	20.76	22.41%
Cost per Driver Hour	38.4	34.8	-9.38%
Cost per Total Mile	1.28	1.29	0.78%