

County: Putnam  
 CTC: Ride Solution, Inc.  
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Demographics	Number	Percentage
Total County Population / Percent of State Total	74,600	0.40%
Potential TD Population / Percent of County Total	42,060	56.38%
UDPHC / Percent of TD Passengers Served	10,539	25.06%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	130,310	134,919	3.54%
Ambulatory	446	-	-100.00%
Non-Ambulatory	16,750	16,564	-1.11%
Stretcher	1,560	1,537	-1.47%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>149,066</b>	<b>153,020</b>	<b>2.65%</b>

Vehicle Data	2009	2010	% Change
Vehicle Miles	745,249	778,261	4.43%
Revenue Miles	573,742	633,504	10.42%
Roadcalls	16	25	56.25%
Accidents	5	2	-60.00%
Vehicles	33	32	-3.03%
Driver Hours	56,186	57,415	2.19%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	11,875	11,735	-1.18%
Employment	67,734	62,933	-7.09%
Ed/Train/DayCare	-	-	NA
Nutritional	896	585	-34.71%
Life-Sustaining/Other	68,561	77,767	13.43%
<b>TOTAL TRIPS</b>	<b>149,066</b>	<b>153,020</b>	<b>2.65%</b>

Financial and General Data	2009	2010	% Change
Expenses	\$1,827,504	\$1,782,578	-2.46%
Revenues	\$1,943,946	\$1,839,270	-5.38%
Commendations	-	4	NA
Complaints	3	4	33.33%
Passenger No-Shows	5,904	4,638	-21.44%
Unmet Trip Requests	-	-	NA

Passenger Trips By Funding Source	2009	2010	% Change
CTD	15,333	18,691	21.90%
AHCA	11,875	11,735	-1.18%
APD	48,604	47,003	-3.29%
DOEA	896	585	-34.71%
DOE	-	-	NA
Other	72,358	75,006	3.66%
<b>TOTAL TRIPS</b>	<b>149,066</b>	<b>153,020</b>	<b>2.65%</b>

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0.67	0.26	-61.19%
Miles between Roadcalls	46,578	31,130	-33.17%
Avg. Trips per Driver Hour	2.65	2.67	0.75%
Avg. Trips per Para Pass.	17.29	14.52	-16.02%
Cost per Trip	12.26	11.65	-4.98%
Cost per Paratransit Trip	12.26	11.65	-4.98%
Cost per Driver Hour	32.53	31.05	-4.55%
Cost per Total Mile	2.45	2.29	-6.53%