

County: Pinellas  
 CTC: Pinellas County MPO  
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Demographics	Number	Percentage
Total County Population / Percent of State Total	931,100	4.97%
Potential TD Population / Percent of County Total	442,486	47.52%
UDPHC / Percent of TD Passengers Served	50,107	11.32%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	1,363,791	2,647,364	94.12%
Deviated FR	-	-	NA
Ambulatory	846,116	808,473	-4.45%
Non-Ambulatory	191,160	215,477	12.72%
Stretcher	1	1	0.00%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>2,401,068</b>	<b>3,671,315</b>	<b>52.90%</b>

Vehicle Data	2009	2010	% Change
Vehicle Miles	7,920,824	7,050,696	-10.99%
Revenue Miles	6,070,389	4,980,544	-17.95%
Roadcalls	153	151	-1.31%
Accidents	48	67	39.58%
Vehicles	672	733	9.08%
Driver Hours	666,606	632,663	-5.09%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	741,769	1,338,366	80.43%
Employment	820,999	1,336,468	62.79%
Ed/Train/DayCare	359,242	366,239	1.95%
Nutritional	141,878	175,509	23.70%
Life-Sustaining/Other	337,180	454,733	34.86%
<b>TOTAL TRIPS</b>	<b>2,401,068</b>	<b>3,671,315</b>	<b>52.90%</b>

Financial and General Data	2009	2010	% Change
Expenses	\$17,312,761	\$17,325,686	0.07%
Revenues	\$17,265,387	\$17,085,064	-1.04%
Commendations	200	56	-72.00%
Complaints	320	291	-9.06%
Passenger No-Shows	14,137	14,898	5.38%
Unmet Trip Requests	11,020	1,328	-87.95%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	1,210,906	2,043,528	68.76%
AHCA	442,267	873,933	97.60%
APD	225,835	219,852	-2.65%
DOEA	68,292	115,338	68.89%
DOE	2,644	2,801	5.94%
Other	451,124	415,863	-7.82%
<b>TOTAL TRIPS</b>	<b>2,401,068</b>	<b>3,671,315</b>	<b>52.90%</b>

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0.61	0.95	55.74%
Miles between Roadcalls	51,770	46,693	-9.81%
Avg. Trips per Driver Hour	1.56	1.62	3.85%
Avg. Trips per Para Pass.	27.27	29.49	8.14%
Cost per Trip	7.21	4.72	-34.54%
Cost per Paratransit Trip	15.59	15.87	1.80%
Cost per Driver Hour	24.26	25.68	5.85%
Cost per Total Mile	2.04	2.3	12.75%