

County: Palm Beach
 CTC: Palm Beach County
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Demographics	Number	Percentage
Total County Population / Percent of State Total	1,287,300	6.87%
Potential TD Population / Percent of CountyTotal	551,202	42.82%
UDPHC / Percent of TD Passengers Served	27,007	4.90%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	2,947,272	3,873,178	31.42%
Deviated FR	8,945	6,142	-31.34%
Ambulatory	904,776	924,127	2.14%
Non-Ambulatory	173,465	169,518	-2.28%
Stretcher	-	-	NA
School Board	-	-	NA
TOTAL TRIPS	4,034,458	4,972,965	23.26%

Vehicle Data	2009	2010	% Change
Vehicle Miles	10,338,424	10,422,417	0.81%
Revenue Miles	9,400,144	9,565,579	1.76%
Roadcalls	733	368	-49.80%
Accidents	206	238	15.53%
Vehicles	246	311	26.42%
Driver Hours	435,524	663,301	52.30%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	968,270	1,839,997	90.03%
Employment	766,547	497,297	-35.13%
Ed/Train/DayCare	282,412	895,134	216.96%
Nutritional	484,135	497,297	2.72%
Life-Sustaining/Other	1,533,094	1,243,240	-18.91%
TOTAL TRIPS	4,034,458	4,972,965	23.26%

Financial and General Data	2009	2010	% Change
Expenses	\$28,747,533	\$30,615,239	6.50%
Revenues	\$27,786,527	\$27,653,859	-0.48%
Commendations	1,108	1,960	76.90%
Complaints	1,071	1,455	35.85%
Passenger No-Shows	44,139	30,575	-30.73%
Unmet Trip Requests	238	159	-33.19%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	904,839	1,971,439	117.88%
AHCA	-	-	NA
APD	56,936	60,686	6.59%
DOEA	96,132	53,144	-44.72%
DOE	-	-	NA
Other	2,976,551	2,887,696	-2.99%
TOTAL TRIPS	4,034,458	4,972,965	23.26%

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	1.99	2.28	14.57%
Miles between Roadcalls	14,104	28,322	100.81%
Avg. Trips per Driver Hour	2.5	1.66	-33.60%
Avg. Trips per Para Pass.	65.05	63.06	-3.06%
Cost per Trip	7.13	6.16	-13.60%
Cost per Paratransit Trip	24.83	23.86	-3.91%
Cost per Driver Hour	61.98	39.56	-36.17%
Cost per Total Mile	2.61	2.52	-3.45%