

County: Okeechobee  
 CTC: Veolia Transportation Services  
 Contact: Tim Banks  
 1103 US 27 South  
 Sebring, FL 33870  
 863-386-6004  
 Email: [Tim.Banks@veoliatransportation.com](mailto:Tim.Banks@veoliatransportation.com)

Demographics	Number	Percentage
Total County Population / Percent of State Total	39,700	0.21%
Potential TD Population / Percent of County Total	20,784	52.35%
UDPHC / Percent of TD Passengers Served	692	3.33%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	31,635	38,358	21.25%
Non-Ambulatory	4,588	4,747	3.47%
Stretcher	2	1	-50.00%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>36,225</b>	<b>43,106</b>	<b>19.00%</b>

Vehicle Data	2009	2010	% Change
Vehicle Miles	527,275	636,582	20.73%
Revenue Miles	416,947	431,472	3.48%
Roadcalls	8	8	0.00%
Accidents	3	2	-33.33%
Vehicles	14	15	7.14%
Driver Hours	22,834	24,366	6.71%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	14,026	14,891	6.17%
Employment	19,470	24,793	27.34%
Ed/Train/DayCare	4	13	225.00%
Nutritional	1,880	2,206	17.34%
Life-Sustaining/Other	845	1,203	42.37%
<b>TOTAL TRIPS</b>	<b>36,225</b>	<b>43,106</b>	<b>19.00%</b>

Financial and General Data	2009	2010	% Change
Expenses	\$713,604	\$729,272	2.20%
Revenues	\$743,236	\$666,638	-10.31%
Commendations	6	5	-16.67%
Complaints	15	11	-26.67%
Passenger No-Shows	669	553	-17.34%
Unmet Trip Requests	456	363	-20.39%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	4,338	5,275	21.60%
AHCA	9,186	10,614	15.55%
APD	18,412	22,496	22.18%
DOEA	818	995	21.64%
DOE	-	-	NA
Other	3,471	3,726	7.35%
<b>TOTAL TRIPS</b>	<b>36,225</b>	<b>43,106</b>	<b>19.00%</b>

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0.57	0.31	-45.61%
Miles between Roadcalls	65,909	79,573	20.73%
Avg. Trips per Driver Hour	1.59	1.77	11.32%
Avg. Trips per Para Pass.	61.4	62.29	1.45%
Cost per Trip	19.7	16.92	-14.11%
Cost per Paratransit Trip	19.7	16.92	-14.11%
Cost per Driver Hour	31.25	29.93	-4.22%
Cost per Total Mile	1.35	1.15	-14.81%