

County: Okaloosa
 CTC: Okaloosa County BOCC
 Contact: Lani Birchett
 600 Transit Way
 Ft. Walton Beach, FL 32547
 850-833-9173
 Email: lbirchett@co.okaloosa.fl.us

Demographics	Number	Percentage
Total County Population / Percent of State Total	196,200	1.05%
Potential TD Population / Percent of County Total	58,012	29.57%
UDPHC / Percent of TD Passengers Served	6,307	10.87%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	34,208	40,070	17.14%
Deviated FR	-	-	NA
Ambulatory	78,797	75,940	-3.63%
Non-Ambulatory	17,765	17,700	-0.37%
Stretcher	4	1	-75.00%
School Board	-	-	NA
TOTAL TRIPS	130,774	133,711	2.25%

Vehicle Data	2009	2010	% Change
Vehicle Miles	697,290	683,233	-2.02%
Revenue Miles	600,583	591,105	-1.58%
Roadcalls	5	1	-80.00%
Accidents	1	3	200.00%
Vehicles	65	65	0.00%
Driver Hours	70,572	64,888	-8.05%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	54,467	58,722	7.81%
Employment	45,771	41,595	-9.12%
Ed/Train/DayCare	10,140	11,374	12.17%
Nutritional	11,770	14,680	24.72%
Life-Sustaining/Other	8,626	7,340	-14.91%
TOTAL TRIPS	130,774	133,711	2.25%

Financial and General Data	2009	2010	% Change
Expenses	\$1,700,312	\$1,577,959	-7.20%
Revenues	\$1,496,824	\$1,598,338	6.78%
Commendations	3	8	166.67%
Complaints	8	12	50.00%
Passenger No-Shows	560	498	-11.07%
Unmet Trip Requests	542	583	7.56%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	53,135	46,023	-13.38%
AHCA	13,600	15,398	13.22%
APD	-	-	NA
DOEA	6,389	6,828	6.87%
DOE	324	601	85.49%
Other	57,326	64,861	13.14%
TOTAL TRIPS	130,774	133,711	2.25%

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0.14	0.44	214.29%
Miles between Roadcalls	139,458	683,233	389.92%
Avg. Trips per Driver Hour	1.37	1.44	5.11%
Avg. Trips per Para Pass.	16.23	15.78	-2.77%
Cost per Trip	13	11.8	-9.23%
Cost per Paratransit Trip	17.61	16.85	-4.32%
Cost per Driver Hour	24.09	24.32	0.95%
Cost per Total Mile	2.44	2.31	-5.33%