

County: Nassau
 CTC: Nassau County Council on Aging, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	72,600	0.39%
Potential TD Population / Percent of County Total	18,279	25.18%
UDPHC / Percent of TD Passengers Served	977	5.34%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	49,367	56,443	14.33%
Non-Ambulatory	6,503	7,607	16.98%
Stretcher	78	54	-30.77%
School Board	-	-	NA
TOTAL TRIPS	55,948	64,104	14.58%

Vehicle Data	2009	2010	% Change
Vehicle Miles	425,219	528,799	24.36%
Revenue Miles	336,812	423,444	25.72%
Roadcalls	15	12	-20.00%
Accidents	-	1	NA
Vehicles	16	19	18.75%
Driver Hours	31,536	34,266	8.66%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	30,566	34,525	12.95%
Employment	3,898	3,130	-19.70%
Ed/Train/DayCare	85	2,327	2637.65%
Nutritional	14,559	15,808	8.58%
Life-Sustaining/Other	6,840	8,314	21.55%
TOTAL TRIPS	55,948	64,104	14.58%

Financial and General Data	2009	2010	% Change
Expenses	\$1,016,291	\$1,010,320	-0.59%
Revenues	\$1,074,439	\$948,468	-11.72%
Commendations	-	-	NA
Complaints	-	-	NA
Passenger No-Shows	371	519	39.89%
Unmet Trip Requests	75	205	173.33%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	21,273	22,147	4.11%
AHCA	19,341	20,274	4.82%
APD	-	-	NA
DOEA	14,078	19,408	37.86%
DOE	4	-	-100.00%
Other	1,252	2,275	81.71%
TOTAL TRIPS	55,948	64,104	14.58%

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0	0.19	NA
Miles between Roadcalls	28,348	44,067	55.45%
Avg. Trips per Driver Hour	1.77	1.87	5.65%
Avg. Trips per Para Pass.	58.16	65.61	12.81%
Cost per Trip	18.16	15.76	-13.22%
Cost per Paratransit Trip	18.16	15.76	-13.22%
Cost per Driver Hour	32.23	29.48	-8.53%
Cost per Total Mile	2.39	1.91	-20.08%