

County: Miami-Dade  
 CTC: Miami-Dade Transit  
 Contact: Harry A. Rackard  
 701 NW 1st Court, 12th Floor  
 MIAMI, FL 33136  
 786-469-5014  
 Email: [rackard@miamidade.gov](mailto:rackard@miamidade.gov)

Demographics	Number	Percentage
Total County Population / Percent of State Total	2,472,300	13.19%
Potential TD Population / Percent of CountyTotal	950,857	38.46%
UDPHC / Percent of TD Passengers Served	242,000	25.45%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	21,790,029	21,945,342	0.71%
Deviated FR	1,243,332	-	-100.00%
Ambulatory	2,928,656	2,783,805	-4.95%
Non-Ambulatory	1,110,749	1,056,815	-4.86%
Stretcher	-	-	NA
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>27,072,766</b>	<b>25,785,962</b>	<b>-4.75%</b>

Vehicle Data	2009	2010	% Change
Vehicle Miles	30,077,183	26,836,716	-10.77%
Revenue Miles	29,000,191	24,851,335	-14.31%
Roadcalls	157	24	-84.71%
Accidents	56	17	-69.64%
Vehicles	797	836	4.89%
Driver Hours	1,595,360	1,982,373	24.26%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	7,147,213	8,767,229	22.67%
Employment	5,143,825	2,836,455	-44.86%
Ed/Train/DayCare	6,605,754	5,157,192	-21.93%
Nutritional	4,656,515	1,289,298	-72.31%
Life-Sustaining/Other	3,519,459	7,735,788	119.80%
<b>TOTAL TRIPS</b>	<b>27,072,766</b>	<b>25,785,962</b>	<b>-4.75%</b>

Financial and General Data	2009	2010	% Change
Expenses	\$142,291,287	\$135,000,889	-5.12%
Revenues	\$102,506,437	\$100,426,708	-2.03%
Commendations	176	-	-100.00%
Complaints	6,666	4,531	-32.03%
Passenger No-Shows	36,707	-	-100.00%
Unmet Trip Requests	730,417	564,840	-22.67%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	2,484,188	2,563,125	3.18%
AHCA	1,961,955	1,856,589	-5.37%
APD	822,177	781,312	-4.97%
DOEA	3,439,375	3,274,817	-4.78%
DOE	134,455	-	-100.00%
Other	18,230,616	17,310,119	-5.05%
<b>TOTAL TRIPS</b>	<b>27,072,766</b>	<b>25,785,962</b>	<b>-4.75%</b>

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0.19	0.06	-68.42%
Miles between Roadcalls	191,574	1,118,197	483.69%
Avg. Trips per Driver Hour	3.31	1.94	-41.39%
Avg. Trips per Para Pass.	48.13	73.86	53.46%
Cost per Trip	5.26	5.24	-0.38%
Cost per Paratransit Trip	25.91	33.81	30.49%
Cost per Driver Hour	85.81	65.5	-23.67%
Cost per Total Mile	4.55	4.84	6.37%