

County: Martin
 CTC: Medical Transportation Management, Inc.
 Contact: Lisa Sanders
 16 Hawk Ridge Dr
 Lake St Louis, FL 63367
 772-403-8166
 Email: lusanders@mtm-inc.net

Demographics	Number	Percentage
Total County Population / Percent of State Total	143,900	0.77%
Potential TD Population / Percent of County Total	67,943	47.22%
UDPHC / Percent of TD Passengers Served	1,641	2.42%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	6,379	19,164	200.42%
Ambulatory	31,480	17,844	-43.32%
Non-Ambulatory	6,227	5,929	-4.79%
Stretcher	24	95	295.83%
School Board	-	-	NA
TOTAL TRIPS	44,110	43,032	-2.44%

Vehicle Data	2009	2010	% Change
Vehicle Miles	307,287	235,935	-23.22%
Revenue Miles	150,251	120,327	-19.92%
Roadcalls	-	-	NA
Accidents	4	2	-50.00%
Vehicles	94	57	-39.36%
Driver Hours	17,680	56,160	217.65%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	17,248	18,105	4.97%
Employment	8,201	2,255	-72.50%
Ed/Train/DayCare	3,134	1,668	-46.78%
Nutritional	1,867	43	-97.70%
Life-Sustaining/Other	13,660	20,961	53.45%
TOTAL TRIPS	44,110	43,032	-2.44%

Financial and General Data	2009	2010	% Change
Expenses	\$1,159,968	\$784,845	-32.34%
Revenues	\$1,069,998	\$821,591	-23.22%
Commendations	34	-	-100.00%
Complaints	99	78	-21.21%
Passenger No-Shows	203	578	184.73%
Unmet Trip Requests	2,076	493	-76.25%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	19,160	14,140	-26.20%
AHCA	4,975	8,540	71.66%
APD	-	-	NA
DOEA	1,670	-	-100.00%
DOE	-	-	NA
Other	18,305	20,352	11.18%
TOTAL TRIPS	44,110	43,032	-2.44%

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	1.3	0.85	-34.62%
Miles between Roadcalls	-	-	NA
Avg. Trips per Driver Hour	2.49	0.77	-69.08%
Avg. Trips per Para Pass.	11.92	26.22	119.97%
Cost per Trip	26.3	18.24	-30.65%
Cost per Paratransit Trip	26.3	18.24	-30.65%
Cost per Driver Hour	65.61	13.98	-78.69%
Cost per Total Mile	3.77	3.33	-11.67%