

County: Lee  
 CTC: Good Wheels, Inc.  
 Contact: Gary L. Bryant  
 10075 Bavaria Rd.  
 Fort Myers, FL 33913  
 239-768-6184  
 Email: [gbryant1@aol.com](mailto:gbryant1@aol.com)

Demographics	Number	Percentage
Total County Population / Percent of State Total	615,100	3.28%
Potential TD Population / Percent of County Total	225,603	36.68%
UDPHC / Percent of TD Passengers Served	1,866	0.83%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	160	141	-11.88%
Deviated FR	-	-	NA
Ambulatory	85,287	103,778	21.68%
Non-Ambulatory	23,843	26,025	9.15%
Stretcher	452	457	1.11%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>109,742</b>	<b>130,401</b>	<b>18.83%</b>

Vehicle Data	2009	2010	% Change
Vehicle Miles	1,429,262	1,698,685	18.85%
Revenue Miles	1,205,198	1,439,077	19.41%
Roadcalls	33	45	36.36%
Accidents	4	6	50.00%
Vehicles	47	66	40.43%
Driver Hours	89,539	95,281	6.41%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	55,171	61,842	12.09%
Employment	-	1,933	NA
Ed/Train/DayCare	53,462	61,297	14.66%
Nutritional	1,109	5,329	380.52%
Life-Sustaining/Other	-	-	NA
<b>TOTAL TRIPS</b>	<b>109,742</b>	<b>130,401</b>	<b>18.83%</b>

Financial and General Data	2009	2010	% Change
Expenses	\$3,249,138	\$3,705,363	14.04%
Revenues	\$2,944,163	\$4,261,324	44.74%
Commendations	109	39	-64.22%
Complaints	60	129	115.00%
Passenger No-Shows	5,900	3,166	-46.34%
Unmet Trip Requests	4,173	4,594	10.09%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	19,001	18,349	-3.43%
AHCA	36,304	42,615	17.38%
APD	39,677	57,204	44.17%
DOEA	8,201	7,450	-9.16%
DOE	-	-	NA
Other	6,559	4,783	-27.08%
<b>TOTAL TRIPS</b>	<b>109,742</b>	<b>130,401</b>	<b>18.83%</b>

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0.28	0.35	25.00%
Miles between Roadcalls	43,311	37,749	-12.84%
Avg. Trips per Driver Hour	1.22	1.37	12.30%
Avg. Trips per Para Pass.	66.33	71.26	7.43%
Cost per Trip	29.61	28.42	-4.02%
Cost per Paratransit Trip	29.62	28.41	-4.09%
Cost per Driver Hour	36.25	38.84	7.14%
Cost per Total Mile	2.27	2.18	-3.96%