

County: Lake  
 CTC: Lake County BOCC  
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Demographics	Number	Percentage
Total County Population / Percent of State Total	292,000	1.56%
Potential TD Population / Percent of County Total	119,583	40.95%
UDPHC / Percent of TD Passengers Served	17,850	14.93%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	1,310	884	-32.52%
Ambulatory	178,362	145,945	-18.17%
Non-Ambulatory	42,787	33,602	-21.47%
Stretcher	417	239	-42.69%
School Board	48,278	43,693	-9.50%
<b>TOTAL TRIPS</b>	<b>271,154</b>	<b>224,363</b>	<b>-17.26%</b>

Vehicle Data	2009	2010	% Change
Vehicle Miles	2,595,156	2,522,672	-2.79%
Revenue Miles	2,214,628	2,102,883	-5.05%
Roadcalls	76	146	92.11%
Accidents	5	10	100.00%
Vehicles	95	91	-4.21%
Driver Hours	145,772	119,697	-17.89%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	73,491	74,556	1.45%
Employment	48,978	48,915	-0.13%
Ed/Train/DayCare	109,478	60,807	-44.46%
Nutritional	23,166	21,125	-8.81%
Life-Sustaining/Other	16,041	18,960	18.20%
<b>TOTAL TRIPS</b>	<b>271,154</b>	<b>224,363</b>	<b>-17.26%</b>

Financial and General Data	2009	2010	% Change
Expenses	\$5,789,958	\$5,037,403	-13.00%
Revenues	\$6,912,759	\$6,165,996	-10.80%
Commendations	54	26	-51.85%
Complaints	13	98	653.85%
Passenger No-Shows	12,905	12,510	-3.06%
Unmet Trip Requests	45	6	-86.67%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	25,158	22,326	-11.26%
AHCA	35,955	39,394	9.56%
APD	85,171	42,859	-49.68%
DOEA	19,204	20,781	8.21%
DOE	-	-	NA
Other	105,666	99,003	-6.31%
<b>TOTAL TRIPS</b>	<b>271,154</b>	<b>224,363</b>	<b>-17.26%</b>

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0.19	0.4	110.53%
Miles between Roadcalls	34,147	17,279	-49.40%
Avg. Trips per Driver Hour	1.86	1.87	0.54%
Avg. Trips per Para Pass.	15.7	12.57	-19.94%
Cost per Trip	21.35	22.45	5.15%
Cost per Paratransit Trip	21.35	22.45	5.15%
Cost per Driver Hour	39.72	42.08	5.94%
Cost per Total Mile	2.23	2	-10.31%