

County: Jackson
 CTC: Jackson Co. Trans. dba JTrans
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| Demographics | Number | Percentage |
|--|--------|------------|
| Total County Population / Percent of State Total | 52,600 | 0.28% |
| Potential TD Population / Percent of County Total | 22,340 | 42.47% |
| UDPHC / Percent of TD Passengers Served | 1,198 | 5.36% |



| Trips By Type of Service | 2009 | 2010 | % Change |
|--------------------------|--------|--------|----------|
| Fixed Route (FR) | - | - | NA |
| Deviated FR | 3,795 | 3,379 | -10.96% |
| Ambulatory | 52,182 | 48,903 | -6.28% |
| Non-Ambulatory | 8,955 | 8,647 | -3.44% |
| Stretcher | 161 | 185 | 14.91% |
| School Board | - | - | NA |
| TOTAL TRIPS | 65,093 | 61,114 | -6.11% |

| Vehicle Data | 2009 | 2010 | % Change |
|---------------|---------|---------|----------|
| Vehicle Miles | 700,451 | 672,346 | -4.01% |
| Revenue Miles | 527,257 | 652,634 | 23.78% |
| Roadcalls | 2 | 3 | 50.00% |
| Accidents | 1 | - | -100.00% |
| Vehicles | 28 | 27 | -3.57% |
| Driver Hours | 34,922 | 35,211 | 0.83% |

| Passenger Trips By Trip Purpose | 2009 | 2010 | % Change |
|---------------------------------|--------|--------|----------|
| Medical | 20,905 | 19,868 | -4.96% |
| Employment | 22,588 | 21,179 | -6.24% |
| Ed/Train/DayCare | 10,395 | 9,939 | -4.39% |
| Nutritional | 6,083 | 5,898 | -3.04% |
| Life-Sustaining/Other | 5,122 | 4,230 | -17.42% |
| TOTAL TRIPS | 65,093 | 61,114 | -6.11% |

| Financial and General Data | 2009 | 2010 | % Change |
|----------------------------|-------------|-------------|----------|
| Expenses | \$1,474,407 | \$1,506,489 | 2.18% |
| Revenues | \$1,765,696 | \$1,715,742 | -2.83% |
| Commendations | - | 3 | NA |
| Complaints | - | 1 | NA |
| Passenger No-Shows | 263 | 260 | -1.14% |
| Unmet Trip Requests | - | - | NA |

| Passenger Trips By Funding Source | 2009 | 2010 | % Change |
|-----------------------------------|--------|--------|----------|
| CTD | 7,491 | 7,134 | -4.77% |
| AHCA | 13,628 | 12,904 | -5.31% |
| APD | 33,133 | 31,301 | -5.53% |
| DOEA | 5,796 | 5,927 | 2.26% |
| DOE | - | - | NA |
| Other | 5,045 | 3,848 | -23.73% |
| TOTAL TRIPS | 65,093 | 61,114 | -6.11% |

| Performance Measures | 2009 | 2010 | % Change |
|-----------------------------|---------|---------|----------|
| Accidents per 100,000 Miles | 0.14 | 0 | -100.00% |
| Miles between Roadcalls | 350,226 | 224,115 | -36.01% |
| Avg. Trips per Driver Hour | 1.86 | 1.74 | -6.45% |
| Avg. Trips per Para Pass. | 52.58 | 51.01 | -2.99% |
| Cost per Trip | 22.65 | 24.65 | 8.83% |
| Cost per Paratransit Trip | 22.65 | 24.65 | 8.83% |
| Cost per Driver Hour | 42.22 | 42.78 | 1.33% |
| Cost per Total Mile | 2.1 | 2.24 | 6.67% |