

County: Indian River
 CTC: Senior Resource Association, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	141,600	0.76%
Potential TD Population / Percent of County Total	60,903	43.01%
UDPHC / Percent of TD Passengers Served	15,314	25.14%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	79,969	85,610	7.05%
Non-Ambulatory	5,338	5,876	10.08%
Stretcher	365	447	22.47%
School Board	-	-	NA
TOTAL TRIPS	85,672	91,933	7.31%

Vehicle Data	2009	2010	% Change
Vehicle Miles	646,055	610,915	-5.44%
Revenue Miles	619,745	587,252	-5.24%
Roadcalls	4	3	-25.00%
Accidents	9	6	-33.33%
Vehicles	70	65	-7.14%
Driver Hours	63,384	58,934	-7.02%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	41,075	45,117	9.84%
Employment	5,084	4,890	-3.82%
Ed/Train/DayCare	22,564	21,809	-3.35%
Nutritional	2,967	3,147	6.07%
Life-Sustaining/Other	13,982	16,970	21.37%
TOTAL TRIPS	85,672	91,933	7.31%

Financial and General Data	2009	2010	% Change
Expenses	\$1,698,807	\$1,662,837	-2.12%
Revenues	\$1,691,276	\$1,639,510	-3.06%
Commendations	24	22	-8.33%
Complaints	13	12	-7.69%
Passenger No-Shows	429	366	-14.69%
Unmet Trip Requests	1,119	938	-16.18%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	29,740	25,538	-14.13%
AHCA	9,848	2,406	-75.57%
APD	26,419	28,580	8.18%
DOEA	2,601	5,291	103.42%
DOE	-	-	NA
Other	17,064	30,118	76.50%
TOTAL TRIPS	85,672	91,933	7.31%

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	1.39	0.98	-29.50%
Miles between Roadcalls	161,514	203,638	26.08%
Avg. Trips per Driver Hour	1.35	1.56	15.56%
Avg. Trips per Para Pass.	6.6	6	-9.09%
Cost per Trip	19.83	18.09	-8.77%
Cost per Paratransit Trip	19.83	18.09	-8.77%
Cost per Driver Hour	26.8	28.22	5.30%
Cost per Total Mile	2.63	2.72	3.42%