

County: Hernando  
 CTC: Mid Florida Community Services, Inc.  
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Demographics	Number	Percentage
Total County Population / Percent of State Total	165,000	0.88%
Potential TD Population / Percent of County Total	108,130	65.53%
UDPHC / Percent of TD Passengers Served	3,631	3.36%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	159,431	165,451	3.78%
Non-Ambulatory	18,177	18,484	1.69%
Stretcher	1,313	1,261	-3.96%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	178,921	185,196	3.51%

Vehicle Data	2009	2010	% Change
Vehicle Miles	1,553,899	1,702,590	9.57%
Revenue Miles	1,401,071	1,586,543	13.24%
Roadcalls	27	29	7.41%
Accidents	5	4	-20.00%
Vehicles	63	67	6.35%
Driver Hours	120,640	118,560	-1.72%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	48,937	53,649	9.63%
Employment	2,830	1,989	-29.72%
Ed/Train/DayCare	107,095	108,788	1.58%
Nutritional	11,219	11,895	6.03%
Life-Sustaining/Other	8,840	8,875	0.40%
<b>TOTAL TRIPS</b>	178,921	185,196	3.51%

Financial and General Data	2009	2010	% Change
Expenses	\$2,046,548	\$1,972,906	-3.60%
Revenues	\$1,735,828	\$2,265,927	30.54%
Commendations	50	52	4.00%
Complaints	69	63	-8.70%
Passenger No-Shows	1,410	1,477	4.75%
Unmet Trip Requests	5,760	4,892	-15.07%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	16,588	14,068	-15.19%
AHCA	64,267	69,010	7.38%
APD	13,333	11,748	-11.89%
DOEA	5,395	5,531	2.52%
DOE	-	3,092	NA
Other	79,338	81,747	3.04%
<b>TOTAL TRIPS</b>	178,921	185,196	3.51%

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0.32	0.23	-28.13%
Miles between Roadcalls	57,552	58,710	2.01%
Avg. Trips per Driver Hour	1.48	1.56	5.41%
Avg. Trips per Para Pass.	52.04	51	-2.00%
Cost per Trip	11.44	10.65	-6.91%
Cost per Paratransit Trip	11.44	10.65	-6.91%
Cost per Driver Hour	16.96	16.64	-1.89%
Cost per Total Mile	1.32	1.16	-12.12%