

County: Hendry
 CTC: Good Wheels, Inc.
 Contact: Gary L. Bryant
 10075 Bavaria Rd.
 Fort Myers , FL 33913
 239-768-6184
 Email: gbryant1@aol.com

Demographics	Number	Percentage
Total County Population / Percent of State Total	41,300	0.22%
Potential TD Population / Percent of CountyTotal	14,756	35.73%
UDPHC / Percent of TD Passengers Served	1,000	6.78%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	15,014	19,952	32.89%
Non-Ambulatory	5,195	4,721	-9.12%
Stretcher	43	25	-41.86%
School Board	-	-	NA
TOTAL TRIPS	20,252	24,698	21.95%

Vehicle Data	2009	2010	% Change
Vehicle Miles	439,761	517,251	17.62%
Revenue Miles	429,494	488,798	13.81%
Roadcalls	16	15	-6.25%
Accidents	2	-	-100.00%
Vehicles	15	19	26.67%
Driver Hours	24,173	22,466	-7.06%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	12,954	14,128	9.06%
Employment	1,945	-	-100.00%
Ed/Train/DayCare	3,237	8,459	161.32%
Nutritional	2,103	1,794	-14.69%
Life-Sustaining/Other	13	317	2338.46%
TOTAL TRIPS	20,252	24,698	21.95%

Financial and General Data	2009	2010	% Change
Expenses	\$1,470,758	\$1,476,701	0.40%
Revenues	\$1,630,829	\$1,625,205	-0.34%
Commendations	24	22	-8.33%
Complaints	18	27	50.00%
Passenger No-Shows	853	580	-32.00%
Unmet Trip Requests	110	115	4.55%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	5,682	5,168	-9.05%
AHCA	7,272	8,211	12.91%
APD	2,788	8,552	206.74%
DOEA	2,103	1,680	-20.11%
DOE	-	-	NA
Other	2,407	1,087	-54.84%
TOTAL TRIPS	20,252	24,698	21.95%

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0.45	0	-100.00%
Miles between Roadcalls	27,485	34,483	25.46%
Avg. Trips per Driver Hour	0.84	1.1	30.95%
Avg. Trips per Para Pass.	30.09	24.7	-17.91%
Cost per Trip	72.62	59.79	-17.67%
Cost per Paratransit Trip	72.62	59.79	-17.67%
Cost per Driver Hour	60.84	65.73	8.04%
Cost per Total Mile	3.34	2.85	-14.67%