

County: Gadsden
 CTC: BIG BEND TRANSIT, INC.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	50,000	0.27%
Potential TD Population / Percent of County Total	22,014	44.03%
UDPHC / Percent of TD Passengers Served	7,353	33.40%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	7,700	14,428	87.38%
Ambulatory	42,672	40,220	-5.75%
Non-Ambulatory	3,107	2,735	-11.97%
Stretcher	58	19	-67.24%
School Board	-	-	NA
TOTAL TRIPS	53,537	57,402	7.22%

Vehicle Data	2009	2010	% Change
Vehicle Miles	601,327	576,220	-4.18%
Revenue Miles	511,698	490,440	-4.15%
Roadcalls	12	2	-83.33%
Accidents	1	3	200.00%
Vehicles	22	21	-4.55%
Driver Hours	32,457	31,337	-3.45%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	17,084	16,549	-3.13%
Employment	28,069	30,960	10.30%
Ed/Train/DayCare	6,714	7,854	16.98%
Nutritional	-	-	NA
Life-Sustaining/Other	1,670	2,039	22.10%
TOTAL TRIPS	53,537	57,402	7.22%

Financial and General Data	2009	2010	% Change
Expenses	\$1,488,576	\$1,473,348	-1.02%
Revenues	\$1,260,120	\$1,473,347	16.92%
Commendations	-	-	NA
Complaints	7	13	85.71%
Passenger No-Shows	786	862	9.67%
Unmet Trip Requests	-	-	NA

Passenger Trips By Funding Source	2009	2010	% Change
CTD	14,562	12,750	-12.44%
AHCA	13,607	12,608	-7.34%
APD	-	-	NA
DOEA	-	-	NA
DOE	-	-	NA
Other	25,368	32,044	26.32%
TOTAL TRIPS	53,537	57,402	7.22%

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0.17	0.52	205.88%
Miles between Roadcalls	50,111	288,110	474.94%
Avg. Trips per Driver Hour	1.65	1.83	10.91%
Avg. Trips per Para Pass.	9.4	7.81	-16.91%
Cost per Trip	27.8	25.67	-7.66%
Cost per Paratransit Trip	27.8	25.67	-7.66%
Cost per Driver Hour	45.86	47.02	2.53%
Cost per Total Mile	2.48	2.56	3.23%