

County: Franklin
 CTC: Croom's, Inc.
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Demographics	Number	Percentage
Total County Population / Percent of State Total	12,400	0.07%
Potential TD Population / Percent of CountyTotal	5,834	47.05%
UDPHC / Percent of TD Passengers Served	1,028	17.62%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	15,020	6,456	-57.02%
Non-Ambulatory	1,714	628	-63.36%
Stretcher	-	1	NA
School Board	-	1,054	NA
TOTAL TRIPS	16,734	8,139	-51.36%

Vehicle Data	2009	2010	% Change
Vehicle Miles	334,097	257,058	-23.06%
Revenue Miles	323,414	244,205	-24.49%
Roadcalls	-	5	NA
Accidents	-	2	NA
Vehicles	14	14	0.00%
Driver Hours	12,820	11,444	-10.73%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	8,316	7,011	-15.69%
Employment	112	26	-76.79%
Ed/Train/DayCare	4,892	1,102	-77.47%
Nutritional	-	-	NA
Life-Sustaining/Other	3,414	-	-100.00%
TOTAL TRIPS	16,734	8,139	-51.36%

Financial and General Data	2009	2010	% Change
Expenses	\$630,801	\$559,988	-11.23%
Revenues	\$603,272	\$554,319	-8.11%
Commendations	2	-	-100.00%
Complaints	-	-	NA
Passenger No-Shows	19	125	557.89%
Unmet Trip Requests	-	-	NA

Passenger Trips By Funding Source	2009	2010	% Change
CTD	4,697	5,411	15.20%
AHCA	3,416	1,600	-53.16%
APD	12	8	-33.33%
DOEA	-	-	NA
DOE	-	-	NA
Other	8,609	1,120	-86.99%
TOTAL TRIPS	16,734	8,139	-51.36%

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0	0.78	NA
Miles between Roadcalls	-	51,412	NA
Avg. Trips per Driver Hour	1.31	0.71	-45.80%
Avg. Trips per Para Pass.	14.45	7.92	-45.19%
Cost per Trip	37.7	68.8	82.49%
Cost per Paratransit Trip	37.7	68.8	82.49%
Cost per Driver Hour	49.2	48.93	-0.55%
Cost per Total Mile	1.89	2.18	15.34%