

County: Escambia
 CTC: Pensacola Bay Transportation
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Demographics	Number	Percentage
Total County Population / Percent of State Total	313,000	1.67%
Potential TD Population / Percent of County Total	119,900	38.31%
UDPHC / Percent of TD Passengers Served	3,213	2.68%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	128,703	143,543	11.53%
Deviated FR	-	-	NA
Ambulatory	136,046	102,957	-24.32%
Non-Ambulatory	26,372	36,605	38.80%
Stretcher	238	182	-23.53%
School Board	-	-	NA
TOTAL TRIPS	291,359	283,287	-2.77%

Vehicle Data	2009	2010	% Change
Vehicle Miles	1,768,552	1,315,148	-25.64%
Revenue Miles	1,256,262	1,133,270	-9.79%
Roadcalls	37	55	48.65%
Accidents	6	2	-66.67%
Vehicles	39	28	-28.21%
Driver Hours	69,909	75,913	8.59%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	54,746	59,713	9.07%
Employment	26,749	169,080	532.10%
Ed/Train/DayCare	143,512	11,702	-91.85%
Nutritional	17,009	517	-96.96%
Life-Sustaining/Other	49,343	42,275	-14.32%
TOTAL TRIPS	291,359	283,287	-2.77%

Financial and General Data	2009	2010	% Change
Expenses	\$3,379,009	\$3,420,101	1.22%
Revenues	\$3,157,760	\$3,106,876	-1.61%
Commendations	4	4	0.00%
Complaints	5	22	340.00%
Passenger No-Shows	3,632	6,594	81.55%
Unmet Trip Requests	1,250	1,295	3.60%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	22,425	20,246	-9.72%
AHCA	60,922	60,487	-0.71%
APD	507	1,424	180.87%
DOEA	10,213	9,472	-7.26%
DOE	2,580	1,703	-33.99%
Other	194,712	189,955	-2.44%
TOTAL TRIPS	291,359	283,287	-2.77%

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0.34	0.15	-55.88%
Miles between Roadcalls	47,799	23,912	-49.97%
Avg. Trips per Driver Hour	2.33	1.84	-21.03%
Avg. Trips per Para Pass.	75.41	47.61	-36.87%
Cost per Trip	11.6	12.07	4.05%
Cost per Paratransit Trip	20.49	22.72	10.88%
Cost per Driver Hour	47.68	41.82	-12.29%
Cost per Total Mile	1.88	2.41	28.19%