

County: Duval  
 CTC: Jacksonville Transportation Authority  
 Contact: Joel T. Morris  
 5711 Richard Street, Suite #1  
 Jacksonville, FL 32216  
 904-265-8930  
 Email: [jtmorris@jtafla.com](mailto:jtmorris@jtafla.com)

Demographics	Number	Percentage
Total County Population / Percent of State Total	900,500	4.80%
Potential TD Population / Percent of CountyTotal	288,895	32.08%
UDPHC / Percent of TD Passengers Served	6,990	2.42%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	540,932	112,334	-79.23%
Deviated FR	-	-	NA
Ambulatory	166,589	243,204	45.99%
Non-Ambulatory	146,710	123,519	-15.81%
Stretcher	-	-	NA
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>854,231</b>	<b>479,057</b>	<b>-43.92%</b>

Vehicle Data	2009	2010	% Change
Vehicle Miles	3,692,245	4,525,709	22.57%
Revenue Miles	3,131,958	3,924,045	25.29%
Roadcalls	102	217	112.75%
Accidents	270	13	-95.19%
Vehicles	92	80	-13.04%
Driver Hours	240,656	240,112	-0.23%

#### Passenger Trips By Trip Purpose

Medical	177,685	105,317	-40.73%
Employment	128,858	67,467	-47.64%
Ed/Train/DayCare	106,601	27,691	-74.02%
Nutritional	5,554	35,803	544.63%
Life-Sustaining/Other	435,533	242,779	-44.26%
<b>TOTAL TRIPS</b>	<b>854,231</b>	<b>479,057</b>	<b>-43.92%</b>

#### Financial and General Data

Expenses	\$16,849,182	\$12,320,665	-26.88%
Revenues	\$16,849,282	\$12,320,665	-26.88%
Commendations	396	388	-2.02%
Complaints	843	973	15.42%
Passenger No-Shows	7,631	11,807	54.72%
Unmet Trip Requests	-	-	NA

#### Passenger Trips By Funding Source

CTD	48,681	58,831	20.85%
AHCA	-	-	NA
APD	-	-	NA
DOEA	110	165	50.00%
DOE	-	-	NA
Other	805,440	420,061	-47.85%
<b>TOTAL TRIPS</b>	<b>854,231</b>	<b>479,057</b>	<b>-43.92%</b>

#### Performance Measures

Accidents per 100,000 Miles	7.31	0.29	-96.03%
Miles between Roadcalls	36,198	20,856	-42.38%
Avg. Trips per Driver Hour	1.3	1.53	17.69%
Avg. Trips per Para Pass.	75.35	87.69	16.38%
Cost per Trip	19.72	25.72	30.43%
Cost per Paratransit Trip	38.93	33.32	-14.41%
Cost per Driver Hour	50.68	50.9	0.43%
Cost per Total Mile	3.3	2.7	-18.18%