

County: Desoto
 CTC: Veolia Transportation Services
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Demographics	Number	Percentage
Total County Population / Percent of State Total	34,800	0.19%
Potential TD Population / Percent of County Total	16,118	46.32%
UDPHC / Percent of TD Passengers Served	686	4.26%



Trips By Type of Service	2009	2010	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	26,303	30,609	16.37%
Non-Ambulatory	5,297	5,280	-0.32%
Stretcher	1	20	1900.00%
School Board	606	-	-100.00%
TOTAL TRIPS	32,207	35,909	11.49%

Vehicle Data	2009	2010	% Change
Vehicle Miles	369,241	411,530	11.45%
Revenue Miles	296,881	390,503	31.54%
Roadcalls	3	4	33.33%
Accidents	3	3	0.00%
Vehicles	21	19	-9.52%
Driver Hours	40,091	35,432	-11.62%

Passenger Trips By Trip Purpose	2009	2010	% Change
Medical	15,220	15,884	4.36%
Employment	9,640	13,445	39.47%
Ed/Train/DayCare	81	5	-93.83%
Nutritional	4,364	3,764	-13.75%
Life-Sustaining/Other	2,902	2,811	-3.14%
TOTAL TRIPS	32,207	35,909	11.49%

Financial and General Data	2009	2010	% Change
Expenses	\$820,871	\$943,579	14.95%
Revenues	\$859,801	\$820,781	-4.54%
Commendations	6	5	-16.67%
Complaints	13	11	-15.38%
Passenger No-Shows	349	425	21.78%
Unmet Trip Requests	82	408	397.56%

Passenger Trips By Funding Source	2009	2010	% Change
CTD	4,533	5,110	12.73%
AHCA	9,591	12,409	29.38%
APD	9,640	13,193	36.86%
DOEA	1,838	2,209	20.18%
DOE	6	6	0.00%
Other	6,599	2,982	-54.81%
TOTAL TRIPS	32,207	35,909	11.49%

Performance Measures	2009	2010	% Change
Accidents per 100,000 Miles	0.81	0.73	-9.88%
Miles between Roadcalls	123,080	102,883	-16.41%
Avg. Trips per Driver Hour	0.8	1.01	26.25%
Avg. Trips per Para Pass.	57.1	52.35	-8.32%
Cost per Trip	25.49	26.28	3.10%
Cost per Paratransit Trip	25.49	26.28	3.10%
Cost per Driver Hour	20.48	26.63	30.03%
Cost per Total Mile	2.22	2.29	3.15%